



May 6, 2020

Good morning,

You are receiving this email because you have previously participated in the Behavioral Health Supplemental Data Provider Support Webinars hosted by Washington's Managed Care Organizations.

As you are likely aware, the Washington State Health Care Authority (HCA) requires providers to submit Behavioral Health Supplemental Data (BHSD) transactions to MCO and Behavioral Health Administrative Services Organizations (BH-ASO). In order to simplify and streamline the data collection process, all five Managed Care Organizations (MCOs) have contracted with Beacon Health Options (Beacon) to be the single entity responsible for gathering data for Medicaid services, submitting the data to HCA, as well as developing and distributing relevant reports. Find out more about Beacon at wa.beaconhealthoptions.com.

What is Beacon's role?

Beacon serves as the single pathway for all Medicaid BHSD transactions, bypassing the need to report to each MCO separately. Please note that providers will still need to submit to the appropriate BH-ASO for relevant crisis and non-Medicaid funded programs in your region(s).

Do providers need a separate agreement or contract with Beacon?

Beacon is working on behalf of the MCOs and authorized to gather this data from MCO contracted providers; there is no need to enter into a new agreement with Beacon. The contractual agreement between Beacon and each of the MCOs ensures all relevant privacy and data security processes are applied when handling this data.

How will Beacon collect the data?

This fall, Beacon will have an online portal available to providers to submit BHSD transactions, either via direct data entry or via batch submission. In the coming weeks and months, Beacon will initiate a series of training webinars and disseminate support materials to ensure providers are prepared to begin utilizing the portal. Beacon will also be available for one-on-one consultation and support, and will post all relevant materials on our website: wa.beaconhealthoptions.com.

Can we submit data to Beacon before the portal is available in the fall?

Prior to the portal being available, Beacon has a user-friendly HIPAA compliant interim submission process via Survey Monkey for providers to begin submitting BHSD transactions. *This is completely optional and not required.* Providers may choose this option if they are not able to store the data prior to the portal being available in the fall. The survey typically takes just a few minutes per transaction. A training will be held later this month to walk through the Survey Monkey process and provide additional details. We will send out a notice once the training is scheduled.

What is Beacon's contact information if I have more questions?

Beacon is available to provide support and help answer any questions you have. Please submit any questions to WABHSD@beaconhealthoptions.com.

Beacon is looking forward to working with you on data collection and is committed to providing ongoing support, training and technical assistance.

Sincerely,

Beacon Health Options

Learn more about
Beacon

Beacon Health Options | wa.beaconhealthoptions.com

