

## Behavioral Health Capacity Dashboard

### Background

Better Health Together (BHT) is an Accountable Community of Health (ACH) representing a six-county region in Eastern Washington, including Spokane, Lincoln, Adams, Ferry, Pend Oreille, and Stevens counties. As the backbone organization of our ACH, BHT is convening and coordinating organizations that impact health to participate in Medicaid Transformation; a five-year opportunity to radically improve health through innovative and cooperative redesign of the Medicaid delivery system. These efforts are tied to the state's Healthier Washington Initiative and made possible by the state's successful acquisition of an 1115 Medicaid Waiver.

BHT's vision is an integrated community health system, accountable to improving health through delivering quality whole-person care and addressing health inequities. Our goals are to:

- improve access to integrated whole-person care;
- optimize the use of community resources;
- and promote health equity for all, by all.

### Objective/Users:

BHT is currently requesting proposals from individuals or organizations experienced in web design. The project is the creation of a website that will act as a centralized "check-point" for regional behavioral health and social determinants of health (SDoH) providers regarding key services, current availability, and org contact info.

This site's main functions are to allow staff at these organizations to:

- **display their current capacity** to serve individuals who need assistance
- **view current capacity in the region** and contact that organization to serve individuals who need assistance.

The intent is that this would primarily be available during times of community/regional crisis but could see this as being a long-term tool.

### Key Features & Requirements:

- Be accessible to a medium number of organizations (~50)
- Allow for easy front-end user access to make organizational updates: key services + availability, contact info
- Information presented in a quick and easy to read format; at-a-glance of who has capacity
- Ability for dashboard content to filtered and sorted by the visitor
- Future ability to transfer hosting to a different organization than BHT
- Minimal cost/effort to upkeep

## Sitemap

1. Dashboard – home page with at-a-glance of who has capacity
2. About – why this site exists and who owns it
3. Member login – portal page for organizations to login and update their info

## Budget

A maximum of \$20,000

## Timeline

- RFP Closes – June 24
- Selection Notification – June 29
- Wireframe – July
- Visual Design – July/Aug
- Launch – August 31

## RFP Submission

Proposals are requested by end of day Wednesday, June 24.

Proposals, and any related questions, should be sent to [Kim Brinkmann](mailto:Kim.Brinkmann@betterhealthtogether.org), Director of Communications & Operations, at [kim@betterhealthtogether.org](mailto:kim@betterhealthtogether.org)

BHT does not have strict expectations for the format of your proposal, but it should include the following information:

1. Summary of Qualifications
2. Similar Project Examples
3. Detailed Timeline
4. Itemized Budget