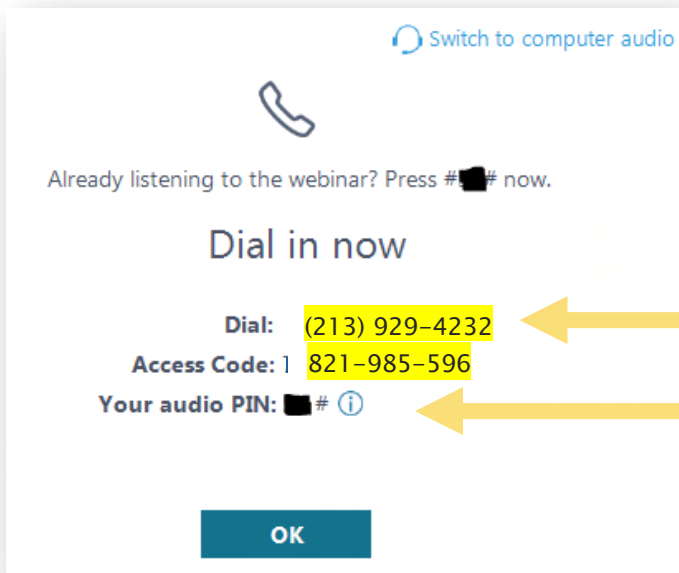
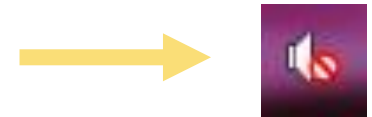


# DBHR COVID-19 weekly call

**Welcome! We will begin at 12 p.m.**

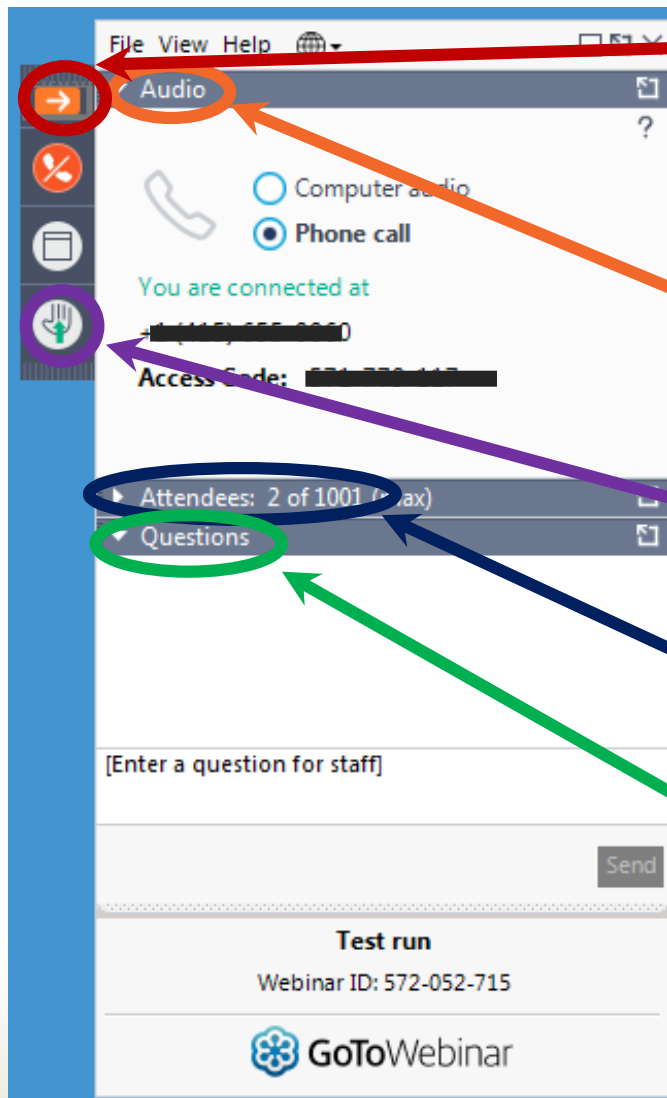


- It is always a good idea to close other windows.
- If participating via phone
  - Click OK and mute your computer speakers.
  - Be sure to enter your unique **Audio PIN**, if you haven't already.



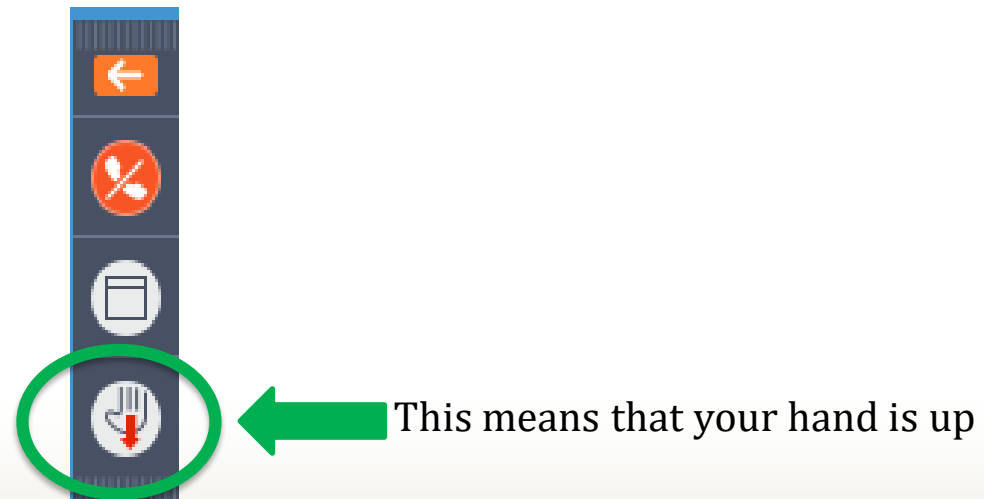
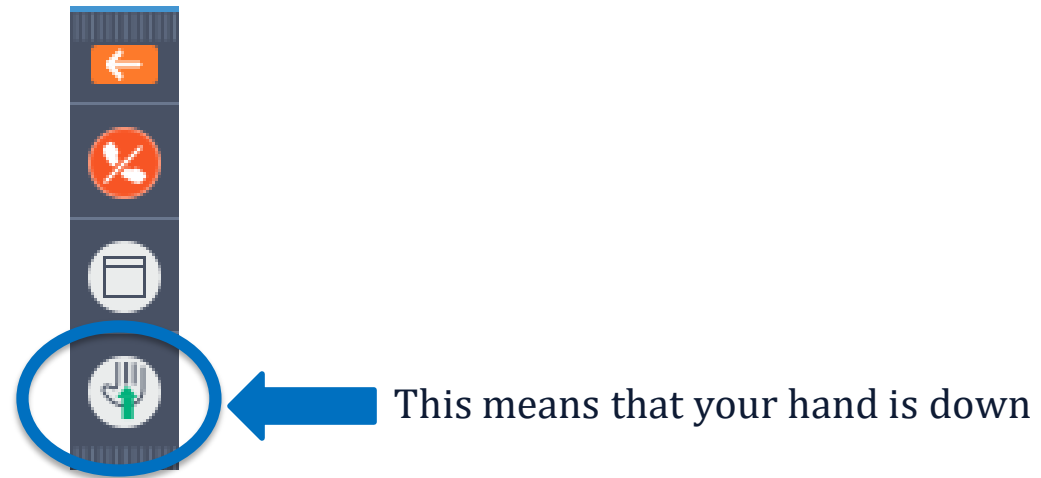
For help with the webinar email [Ray.Horodowicz@hca.wa.gov](mailto:Ray.Horodowicz@hca.wa.gov)

# Webinar Controls



- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Hand** – click to raise hand. Click again to lower.
- **Attendee List** – Displays all the participants in-session
- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.

# How to Raise Your Hand





## **DBHR COVID-19 weekly call**

Hosted by: Division of Behavioral Health and Recovery

Tuesday, March 31

12 to 1:30 p.m.

# Agenda

- Welcome and Introductions
  - *Keri Waterland, DBHR Director and Michael Langer, Deputy Director*
- Updates from HCA
  - *Michael Langer, Deputy Director*
- Patient and Staff Care
  - *Dr. Charissa Fotinos, Associate Director, Medical Services*
- Q/A

# Updates from HCA

## ■ General

- Contract Updates
- Zoom Update - [www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers](http://www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers)

*Please allow 4 business days to process our requests.  
If you do not hear within that timeframe and want to know your status, send a note to [HCADBHRBHCVID19@HCA.WA.GOV](mailto:HCADBHRBHCVID19@HCA.WA.GOV).*

## ■ Prevention

- Staff diverted to respond to COVID-19.
- Purchase of technology
- Drug Free Communities Grant Funding announcement

## ■ Treatment

- BH Treatment Provider Funding Support
- Telehealth BH Training and TA Plan -
  - Melody McKee: [melmckee@uw.edu](mailto:melmckee@uw.edu)
  - Ethan Norris: [enorris@healthmanagement.com](mailto:enorris@healthmanagement.com)
- List of Treatment Providers Reduction and Closures of Facilities -  
<https://www.hca.wa.gov/assets/program/covid-19-provider-program-impact-list-20200330.pdf>

## ■ RSS

- Increased flexibility to provide RSS services telephonically
- Increased flexibility on housing subsidies
- Pursuing virtual platforms for CPC training
- Pursuing support funds for individuals and retention payments for providers through 1115 MTD

# DBHR Resources

- **HCA Website** - <https://www.hca.wa.gov/information-about-novel-coronavirus-covid-19>
- **Weekly Newsletter** – *coming soon*
- **Resources for Parents** can be found at [www.StartTalkingNow.org](http://www.StartTalkingNow.org).
- **Provider calls:**
  - DBHR All Provider COVID-19 Calls  
Tuesdays at noon
  - Optional Weekly Call WA OTP - COVID-19 Planning  
Every Thursday from 1 to 2:30 p.m. (360) 407-3811 Access code 8923139#
  - Prevention Provider COVID-19 Calls – *(Every other week)*  
April 8, 2:30 - 3:30 pm - <https://attendee.gotowebinar.com/register/7472018644996771340>
- **Upcoming Webinars....**
  - Telehealth – April 3, 2020 from 10:30 to 12:00 pm  
<https://register.gotowebinar.com/register/979977527500593933>
  - For Prevention Providers: New Webinars and Provider Calls announced for this week! Go to [www.TheAthenaForum.org](http://www.TheAthenaForum.org) for information on upcoming Prevention calls, Webinars and resources.

# For questions after the webinar

## For questions related to Behavioral Health services:

- Email: [HCADBHRBHCVID19@hca.wa.gov](mailto:HCADBHRBHCVID19@hca.wa.gov)
- Type the topic of your question in the subject line.
- Subject line should include topic of questions so that it can be triaged to the appropriate subject matter expert

## For Managed Care Organization Provider Finances:

- Email: [HCAmcprograms@hca.wa.gov](mailto:HCAmcprograms@hca.wa.gov)
- For behavioral health treatment providers contracting with the MCOs that cannot cover operation costs over next 2-4 weeks.
- Subject line should be URGENT FINANCIAL CONCERNS



## Other Resources

- **Department of Health** - <https://www.doh.wa.gov/emergencies/coronavirus>
- **World Health Organization** - Detailed guidance about what to do in residential facilities - [https://apps.who.int/iris/bitstream/handle/10665/331508/WHO-2019-nCoV-IPC\\_long\\_term\\_care-2020.1-eng.pdf](https://apps.who.int/iris/bitstream/handle/10665/331508/WHO-2019-nCoV-IPC_long_term_care-2020.1-eng.pdf)
- **SAMHSA** - Guidance to move mostly to telehealth and follow CDC recommendations re: admitting new patients and infection control. *(as of 3/20/20)* - <https://www.samhsa.gov/sites/default/files/considerations-care-treatment-mental-substance-use-disorders-covid19.pdf>

# Agenda

- **Welcome and Introductions**
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- **Updates from HCA**
  - *Michael Langer, Deputy Director*
- **Patient and Staff Care**
  - *Dr. Charissa Fotinos, Associate Director, Medical Services*
- **Q/A**

# Q/A

Topics: *Please note topic in beginning of question. “[Topic]:[Question]”*

- SUD Prevention Programs
- Mental Health Promotion and Suicide Prevention Grants
- Telehealth/Billing Guide/Insurance
- Adult SUD Treatment
- Youth BH Treatment
- Opioid Treatment
- Adult MH Treatment
- Recovery Supports
- Foundational Community Supports (FCS)
- Problem Gambling
- Peer Support Services
- Finance/Rates
- Patient/Staff Safety
- SERI/BHDS
- Zoom