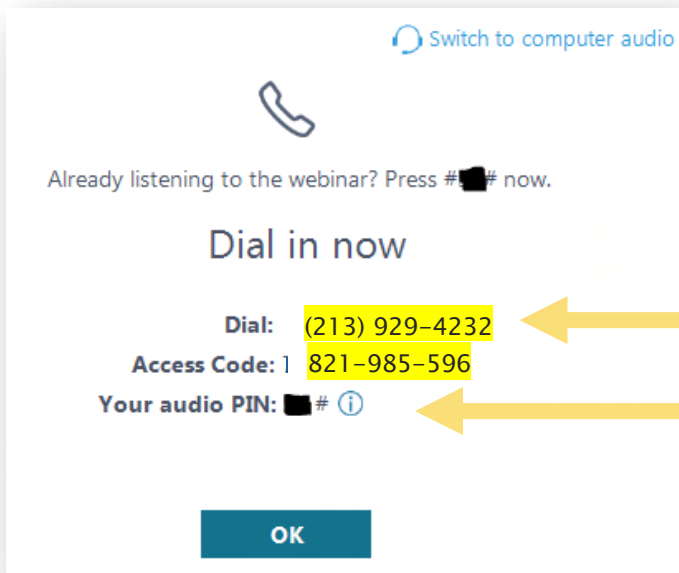
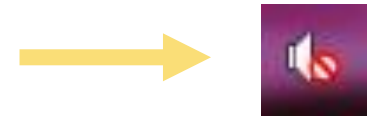


DBHR COVID-19 weekly call

Welcome! We will begin at 12 p.m.



- It is always a good idea to close other windows.
- If participating via phone
 - Click OK and mute your computer speakers.
 - Be sure to enter your unique **Audio PIN**, if you haven't already.



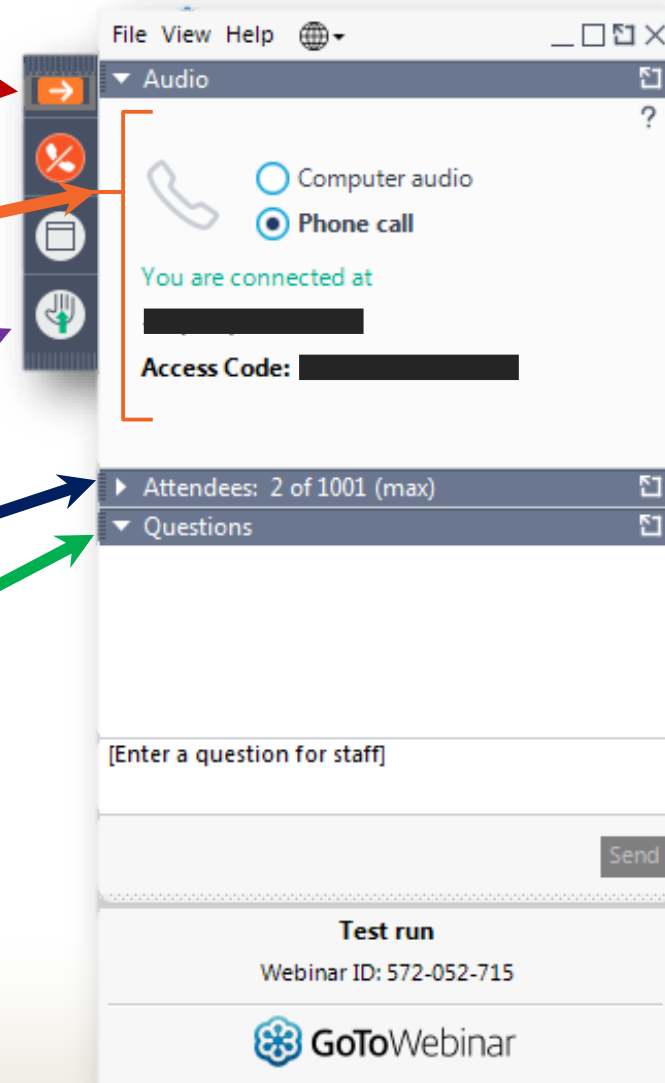
For help with the webinar email Ray.Horodowicz@hca.wa.gov

Disclaimer

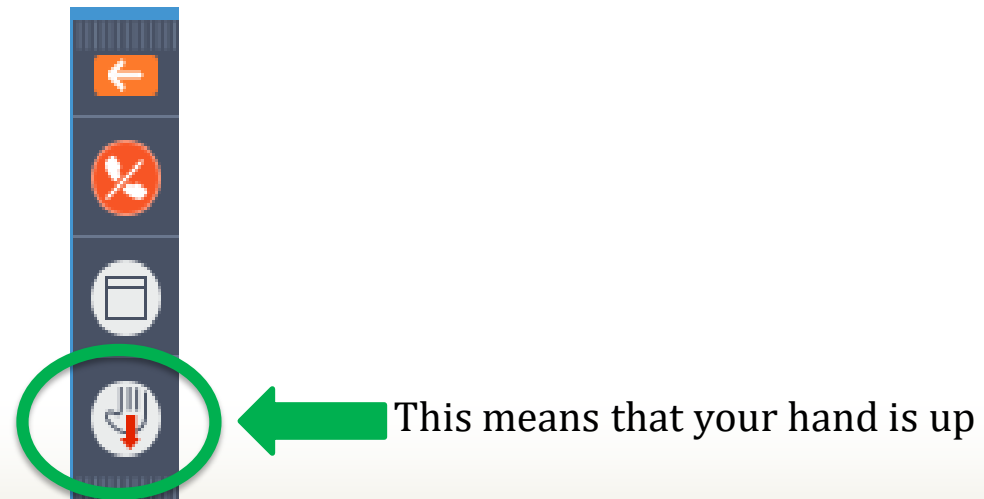
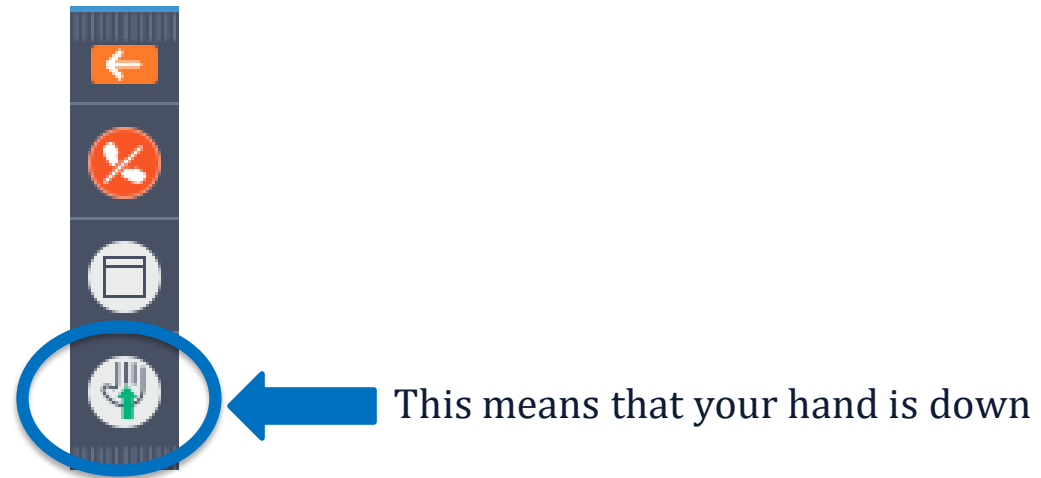
- This webinar is being recorded and will be posted to the HCA COVID-19 page.
- This recording is open to public disclosure.
- Please do not disclose any private or confidential information.

Webinar Controls

- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Hand** – click to raise hand. Click again to lower.
- **Attendee List** – Displays all the participants in-session
- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.



How to Raise Your Hand



Q/A

Topics: *Please note topic in beginning of question. “[Topic]:[Question]”*

- SUD Prevention Programs
- Mental Health Promotion and Suicide Prevention Grants
- Telehealth/Billing Guide/Insurance
- Adult SUD Treatment
- Youth BH Treatment
- Opioid Treatment
- Adult MH Treatment
- Recovery Supports
- Foundational Community Supports (FCS)
- Problem Gambling
- Peer Support Services
- Finance/Rates
- Patient/Staff Safety
- SERI/BHDS
- Zoom



DBHR COVID-19 weekly call

Hosted by: Division of Behavioral Health and Recovery

Tuesday, April 7, 2020

12 to 1:30 p.m.

Agenda

- Welcome and Introductions
 - *Keri Waterland, DBHR Director and Michael Langer, Deputy Director*
- Updates from HCA
 - *Michael Langer, Deputy Director*
- Patient and Staff Care
 - *Dr. Charissa Fotinos, Associate Director, Medical Services*
- Q/A



Updates from HCA - General

- **SAMHSA FEMA Grant**
- **Provider Listserv**
- **Zoom Update** - www.hca.wa.gov/hca-offers-limited-number-no-cost-telehealth-technology-licenses-providers
Please allow 4 business days to process our requests. If you do not hear within that timeframe and want to know your status, send a note to HCADBHRBHCVID19@HCA.WA.GOV.
- **Security in telehealth technology** - <https://www.hca.wa.gov/hca-statement-security-telehealth-technology>
 - The licenses HCA purchased are under the Zoom for Healthcare. This is under a Health Insurance Portability and Accountability Act (HIPAA)-compliant business associate agreement. We have configured the licenses to protect against video conference intrusions.
- **Laptop distribution survey** - <https://www.surveymonkey.com/r/55KPVTC> (Complete by 8:00 AM, Wednesday morning, April 8, 2020)
- **HCA Website** - <https://www.hca.wa.gov/information-about-novel-coronavirus-covid-19>
- **HCA Weekly Newsletters**
- **DBHR All Provider COVID-19 Calls** - Tuesdays at noon

Updates from HCA – SUD Prevention and MH Promotion

- **Launched COVID page for Prevention Providers** – <https://www.theathenaforum.org/COVID19> (Resources and Registration for all calls and webinars can be found here.)
- **Student Assistance Program services** are continuing as they are able (including groups and one-on-ones). If communities have questions about SAP services in their area they should connect with their ESD.
- **Resources for Parents** can be found at www.StartTalkingNow.org.
- **Prevention Provider COVID-19 Calls** –
 - April 8, 2:30 - 3:30 pm - COVID-19 prevention provider calls
 - April 15, 12:30 - 1:00 pm - COVID-19 prevention professionals support call
- **Webinars for Prevention Providers and Parents:** Webinars are being recorded and will be posted. Sessions for next 2 weeks:
 - April 7, 10:00 - 10:30 am - Maintaining Mentoring Relationships During COVID-19
 - April 8, 11:00 – 12:00 pm - Community of Practice: Adjusting Parenting Programs
 - April 9, 1:00 – 2:00 pm - Virtual Sessions for Parents: Learning how to read your child’s non-verbal language—a pathway to smoother interactions
 - April 15, 1:00 – 2:00 pm - Supporting your child’s emotional and behavioral needs during COVID-19
 - April 16, 4:30 - 5:30 pm - Family management and resiliency
 - April 17, 9:00 - 10:30 am - Using telehealth in infant and early childhood services to support and maintain relationships with families
 - April 17, 4:30 - 5:30 pm - In Spanish - Family management and resiliency
- **Newsletter** will be sent each Thursday.

Updates from HCA – BH Treatment

- **Supervision plans**
- **Facilitating weekly calls**
 - Youth peer liaison/OPR support to youth, family and adult peers.
 - Family Peer Liaisons - for all parents
- **Problem Gambling** is moving toward capacity payments for agencies under contract
- **List of Treatment Providers Reduction and Closures of Facilities** -
<https://www.hca.wa.gov/assets/program/covid-19-provider-program-impact-list-20200330.pdf>
- **Optional Weekly Call WA OTP - COVID-19 Planning**
 - Every Thursday from 1:30 to 2:45 p.m. (360) 407-3811 Access code 8923139#
- **BH Training and Technical Assistance Plan**

Behavioral Health Institute (BHI) Telehealth Rapid Response – Training and TA Plan

- Coordinated Statewide Plan for Rapid Training and TA
- Alignment with system partners – ACHs/HCA/MCOs/BHASOs and others
- User Guides for providers and clients
- Website - Training material, Submit question, links to other relevant telehealth information and calendar
- Ongoing Training/TA and Learning Collaborative Opportunities
- **Contacts:**
 - Jim Vollendroff: vollenj@uw.edu
 - Melody McKee: melmckee@uw.edu
 - Cara Towle - ctowle@uw.edu

Updates from HCA – Recovery Support Services

- RSS program is working with CPC training contractors to create an **online platform to meet with demand for certified peers.**
- **Promoting a number of webinars** provide telephonic services during the Covid-19 crisis:
 - April 8th 9:30-11 am - Landlord Outreach/engagement call - https://shprutgers.zoom.us/webinar/register/WN_iKcz03gFQjq6HrhkT6H4hA
 - April 9th 9:00 to 10:00 – Job Developers’ Community of Practice on job development during physical distancing - https://shprutgers.zoom.us/meeting/register/vpMucuGvqT4oyDY_QeeBeyV-S96QsUgCfA
 - April 13th 2:00 to 3:00 – Supervisors’ Learning Collaborative—SE on Formative Supervision for Supporting Practitioners in Building Commitment and Motivation of Job Seekers -- <https://shprutgers.zoom.us/meeting/register/tJwqceioqTgtJhfcMiZadr4j6FTAJuVIKw>
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For questions after the webinar

For questions related to Behavioral Health services:

- Email: HCADBHRBHCVID19@hca.wa.gov
- Type the topic of your question in the subject line.
- Subject line should include topic of questions so that it can be triaged to the appropriate subject matter expert

For Managed Care Organization Provider Finances:

- Email: HCAmoprograms@hca.wa.gov
- For behavioral health treatment providers contracting with the MCOs that cannot cover operation costs over next 2-4 weeks.
- Subject line should be URGENT FINANCIAL CONCERNS or subject line "outstanding payment due"

Other Resources

- **Department of Health** - <https://www.doh.wa.gov/emergencies/coronavirus>
- **World Health Organization** - Detailed guidance about what to do in residential facilities - https://apps.who.int/iris/bitstream/handle/10665/331508/WHO-2019-nCoV-IPC_long_term_care-2020.1-eng.pdf
- **SAMHSA** - Guidance to move mostly to telehealth and follow CDC recommendations re: admitting new patients and infection control. (as of 3/20/20) - <https://www.samhsa.gov/sites/default/files/considerations-care-treatment-mental-substance-use-disorders-covid19.pdf>
- **Mental Health Technology Transfer Center Network** - [Telehealth Learning and Consultation \(TLC\) Tuesdays](https://mhttcnetwork.org/centers/northwest-mhttc/resources-covid-19-behavioral-health-workforce). This weekly online series for providers who are unfamiliar with telehealth launches March 31, 2020, and continues through the end of April 2020. <https://mhttcnetwork.org/centers/northwest-mhttc/resources-covid-19-behavioral-health-workforce>
- **The [Addiction Technology Transfer Center \(ATTC\) Network](#)**, the [Center for Excellence on Protected Health Information \(CoE-PHI\)](#), the [National Consortium of Telehealth Resource Centers](#), and the [Center for the Application of Substance Abuse Technologies \(CASAT\)](#) at the University of Nevada - Reno (UNR) are facilitating a FREE, national online discussion and resource sharing opportunity for substance use disorder (SUD) treatment providers and peer support specialists faced with transitioning their services to the use of telephone and videoconferencing methods in response to COVID-19 social distancing guidelines. <https://telehealthlearning.org/telehealth/>

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