

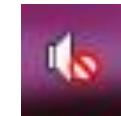
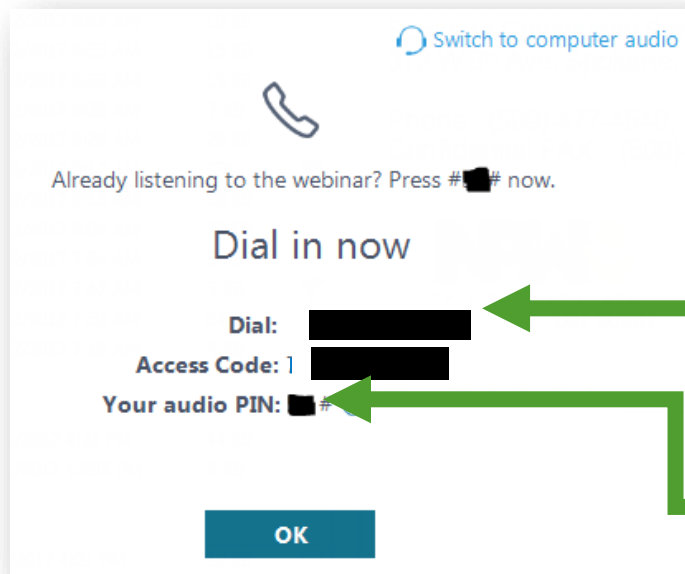
DBHR COVID-19 bi-monthly call

Hosted by: Division of Behavioral Health and Recovery
Tuesday, June 2, 2020
12 to 1:30 p.m.

DBHR bi-monthly call

Welcome! We will begin at 12 p.m.

- ▶ It is always a good idea to close other windows.
- ▶ If participating via phone
 - ▶ Click OK and mute your computer speakers.
 - ▶ Be sure to enter your unique **Audio PIN**, if you haven't already.



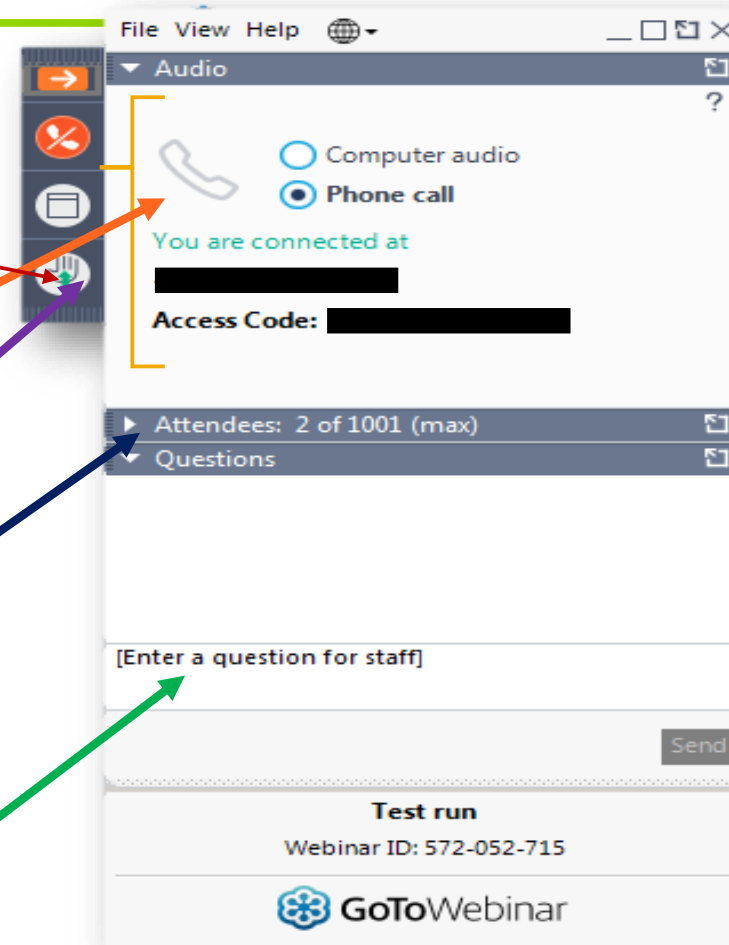
For help with the webinar email
Ray.Horodowicz@hca.wa.gov

Disclaimer

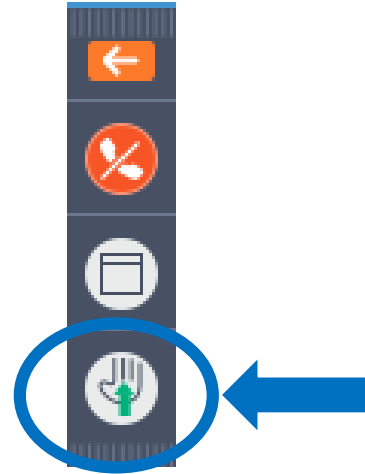
- ▶ This webinar is being recorded and will be posted to the HCA COVID-19 page.
- ▶ This recording is open to public disclosure.
- ▶ Please do not disclose any private or confidential information.

Webinar controls

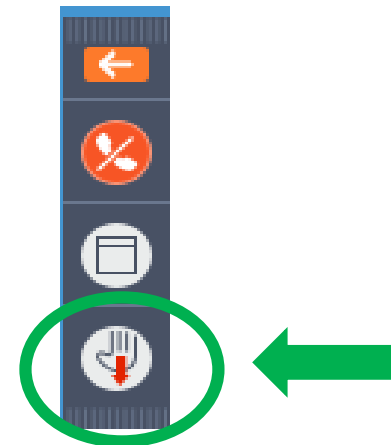
- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand
- **Audio pane** – Displays audio format. Click Settings to select telephone devices.
- **Hand** – click to raise hand. Click again to lower.
- **Attendee List** – Displays all the participants in session
- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.



How to raise your hand



This means that your hand is down



This means that your hand is up

Please label your questions

- ▶ Problem gambling
- ▶ Foundational Community Supports
- ▶ Prevention Programs
- ▶ Mental Health Promotion and Suicide Prevention Grants
- ▶ Telehealth/Billing Guide/Insurance
- ▶ Treatment
- ▶ Peer support
- ▶ Telehealth
- ▶ Billing, financial, codes
- ▶ Zoom license

Agenda

Subject	Who
• Welcome	• Keri Waterland, DBHR Director
• DBHR updates	• Michael Langer, Deputy Director, DBHR
• Behavioral Health Institute	• Melody McKee
• SAMHSA information	• David Dickinson
• Patient and staff care	• Charissa, Fotinos, MD
• Questions	• All

General updates

▶ **General update**

- ❖ [SAMHSA-training and technical assistance related to COVID-19](#)
- ❖ [Mental health support for veterans](#)

▶ **Prevention**

- ❖ COVID-19 information posted on [the Athena Forum](#)
- ❖ Coalition Leadership Institute was held virtually last week with 140 prevention providers participating.
- ❖ Next virtual SAPST July 14-17 - sign up now!
- ❖ HCA applied for COVID-19 Emergency Response for Suicide Prevention Grants

▶ **Treatment**

- ❖ Behavioral Health Institute Telehealth
- ❖ [Training and TA](#)
- ❖ [Provider Survey](#)

Thank you Coordinated Care

- ▶ Coordinate care donated:
 - ❖ 9111 masks
 - ❖ 710 hand sanitizer bottles (8oz)
 - ❖ 9821 Total PPE Items
 - ❖ 42 providers (inclusive of FQHCs, health systems, BH providers)

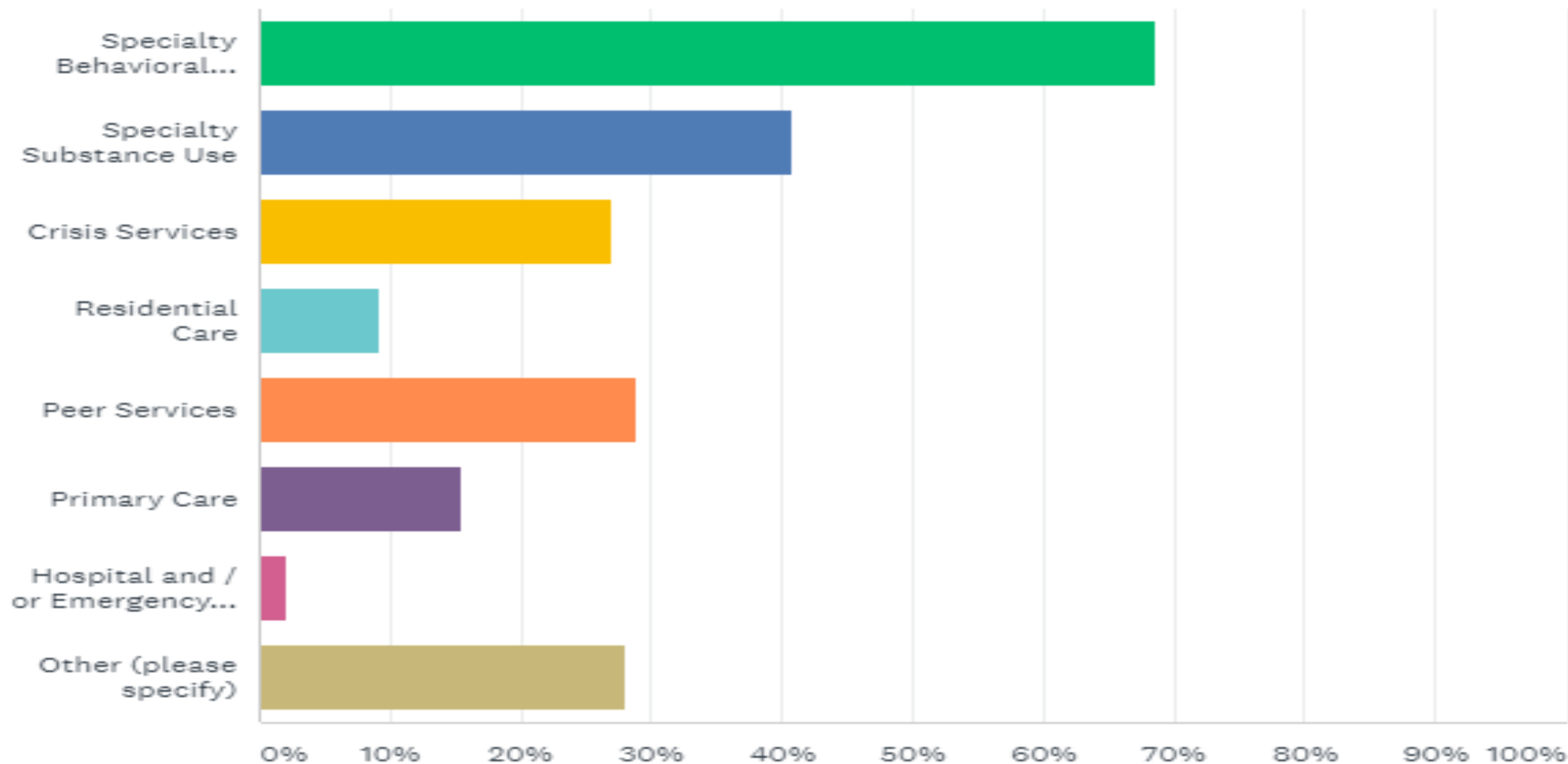
Behavioral Health Training, Workforce and Policy Innovation Center

Telehealth Needs Survey – INTERIM REPORT

Total Responses = 329	
Field List	
<ul style="list-style-type: none">• Name, Email, Org Name• Join BHI Mailing List?• Role• Org Type• ACH• Technologies• Platform	<ul style="list-style-type: none">• Prior to Covid19?• Support• Billing Barriers?• Clinician Barriers?• Patient Barriers• What resources, TA, Training needed?• Comments

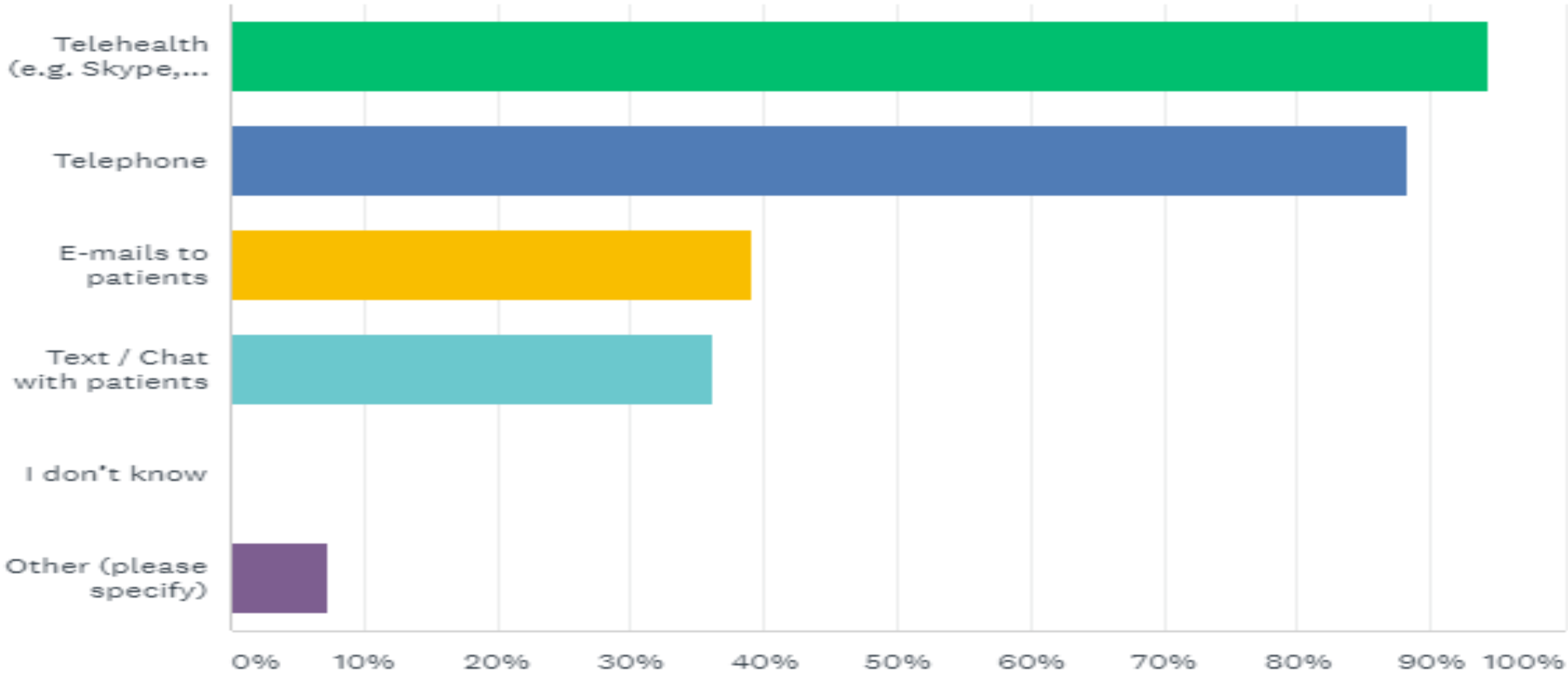
What service type(s) describes your organization? Check all that apply.

Answered: 329 Skipped: 0



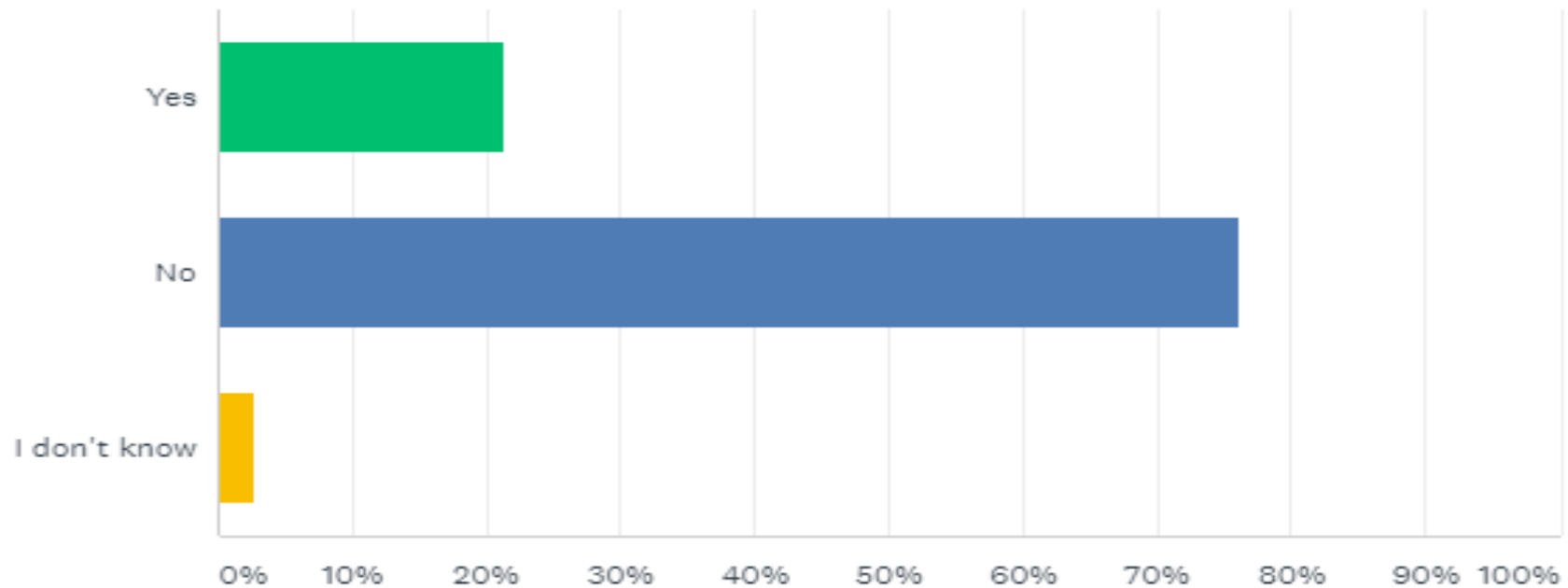
What telehealth / telephone technologies has your organization recently utilized on a regular basis to provide clinical services? Check all that apply.

Answered: 324 Skipped: 5



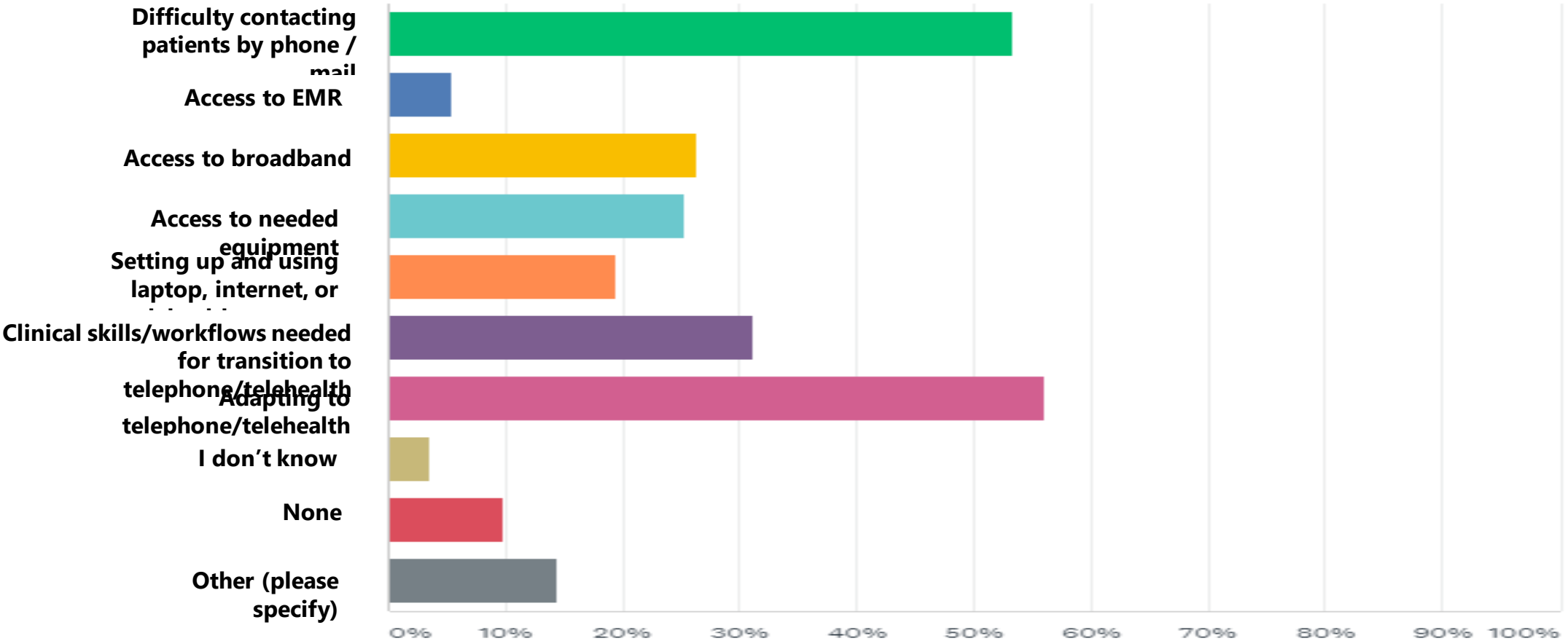
Was your organization using a telehealth platform prior to COVID-19?

Answered: 305 Skipped: 24



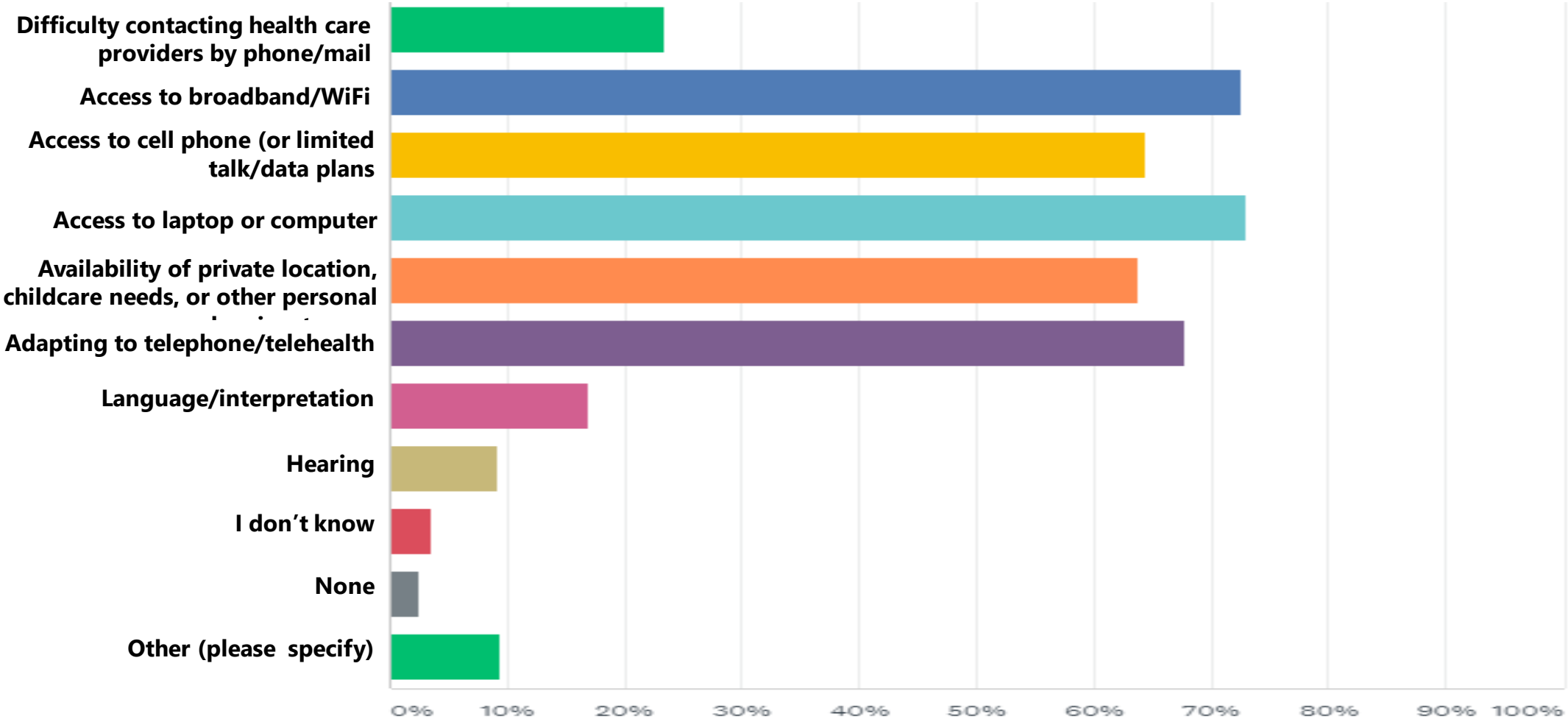
What barriers are your organization's **clinicians** experiencing in being able to provide telehealth / telephone services? Check all

(Answered: 307 Skipped: 22)



What barriers to telehealth / telephone services are your organization's **patients** experiencing? Check all that apply.

(Answered: 307 Skipped: 22)



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<ul style="list-style-type: none">• Questions	<ul style="list-style-type: none">• All

Time for Q&A, remember to label your questions

- ▶ Problem gambling
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SUD and MH promotion resources

- ▶ [Resources to Support Student Well-Being & School Safety](#)
- ▶ The Washington Healthy Youth (WHY) Coalition [website](#) and its [Facebook page](#) with up-to-date resources for parents during times of stress.
- ▶ [UW forefront wellbeing suicide prevention series](#)

Webinars for prevention providers and parents

To date we have hosted over 40 webinars since mid-march reaching over 1,750 participants.

- ▶ Webinar sessions for next two weeks
 - ❖ June 2, 11:00 am - 12:00 pm - Neurobiology of opioids Class
 - ❖ June 4, 9:30 - 11:00 am - Guiding Good Choices-facilitators discussing delivery of GGC to online parent groups.
 - ❖ June 4, 1:00 - 2:00 pm - Action Plan/Budget Update TA Call
 - ❖ June 9, 11:00 am - 12:00 pm - Neurobiology of opioids Class
- ▶ Register for all calls and webinars [here](#).

DBHR treatment resources

- ▶ **Certification training**

- ❖ [National Certification Commission for Addiction Professionals \(NCC AP\)](#)
- ❖ [National credential and endorsement exams](#)
- ❖ [state licensure](#)

- ▶ **Behavioral health financial assistance**

- ❖ [Billing FAQ](#)

- ▶ **Supervision plans as required by the Medicaid BH state plan**

- ❖ [Email HCADBHRBHCOSVID19@hca.wa.gov](mailto:HCADBHRBHCOSVID19@hca.wa.gov) with the Subject line: *Supervision Plan*. We will contact you if there are any questions about your plan.

- ▶ **Weekly call WA Opioid Treatment Program-COVID-19 planning**

- ❖ Every Thursday from 1:30 to 2:45 p.m. (360) 407-3811; Access code 8923139#

DBHR recovery resources

- ▶ **Resources from the housing & homelessness calls through the Washington low income housing alliance**
 - ▶ [FCC's Lifeline Program](#) Offers Discounts for Phone and Broadband Service
 - ▶ [COVID-19 Resources Page.](#)
 - ▶ [Zero-interest loans](#)
 - ▶ [FAQs and Clarifications](#) regarding LIHEAP and LIRAP.
 - ▶ Washington State Office of Attorney [General eviction moratorium complaint page](#)
 - ▶ The Dept. of Health is [soliciting applications for Emergency Language and Outreach Service Contracts](#)
 - ▶ [General pandemic health info](#) in over 30 languages.
 - ▶ [The Unemployment Law Project.](#)

Housing resources

▶ Link for housing resources:

- ▶ [National Low Income Housing's COVID page](#)
- ▶ [Department of Commerce COVID-19 information](#)
- ▶ [Washington Low Income Housing Alliance COVID-19 resources](#)
- ▶ [Washington 211](#)
- ▶ [Washington LawHelp](#)
- ▶ [Washington homeownership resources](#)
- ▶ [Dept of Commerce's "Coordinated Entry Programs by County](#)
- ▶ [COVID-19 Eviction complaint form](#)
- ▶ You can file a complaint via phone by calling 1 (833) 660-4877 and leaving a general message by selecting option 1.

DBHR telehealth resources

- ▶ HCA has a limited number of laptops for use with the Zoom teleconferencing software.
 - ❖ [Loaner Laptop Application](#)
- ▶ **Cell Phones**
 - ❖ being distributed to priority populations.
- ▶ **Success Stories for telehealth**
 - ❖ email to HCADBHRBHCVID19@HCA.WA.GOV subject line "*success stories*"

Behavioral Health Institute telehealth rapid response training and TA plan

- ▶ [Behavioral health institute training and technical assistance for telehealth](#)
- ▶ [Information for individuals receiving telehealth services](#)
- ▶ [Statewide provider survey](#) released to all BH treatment agencies
- ▶ [Telehealth resource website](#)
- ▶ **Webinar: Staying Connected & Involved While Physical Distancing: A Washington State Conversation**
 - ❖ [Register](#)
- ▶ **Contacts**
 - ❖ Jim Vollendroff: vollenj@uw.edu, Melody McKee: melmckee@uw.edu, Cara Towle, ctowle@uw.edu

Other resources

- ▶ [Statewide wireless hotspot map](#)
- ▶ [Guidance for law enforcement and first responders who administer Naloxone](#)
- ▶ [Department of Health](#)
- ▶ [World Health Organization](#)
- ▶ [SAMHSA](#)
- ▶ [Telehealth Learning and Consultation \(TLC\) Tuesdays](#)
- ▶ [Addiction Technology Transfer Center \(ATTC\) Network](#)
- ▶ [Center for Excellence on Protected Health Information \(CoE-PHI\)](#)
- ▶ [National Consortium of Telehealth Resource Centers](#)
- ▶ [Center for the Application of Substance Abuse Technologies \(CASAT\)](#)
- ▶ [Prevention Technology Transfer Center \(PTTC\) Network](#)

- ▶ [Behavioral Health Training, Workforce and Policy Innovation Center](#)
- ▶ DOH created a COVID-19 & Smoking/Vaping: New [Infographic](#) to Share is Out Now – Translated into 9 Additional Languages.

