**Workgroup: Affordable Housing**

*Workgroup voted to approve workplan:*

1. Project Result Statement

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| A. Priority name | Affordable Housing |
| B. Result Statement | Improving the availability of housing for low-income families in targeted neighborhoods |
| C. Target Population (equity gap) | Vacancy Rate by Income in Targeted Neighborhoods - Rental vacancy rate is at 0% in 48 of the 105 census tracts evaluated, including the tracts experiencing highest CAN rates. |

2. Project Need

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| --- | --- |
| A. Describe the need you are addressing, including the impact on equity. | The availability of housing for low-income families in targeted neighborhoods is incredibly low, with rental vacancy rate at 0% in 48 of the 105 census tracts evaluated. COVID has exacerbated housing issues and raised increased need for rental assistance and eviction protections. |
| B. Population indicator (Which population level indicator are you working to improve?) | Overall Rental Vacancy Rate |
| C. Equity measure  (Which equity gap are you working to close?) | Vacancy Rate by Income in Targeted Neighborhoods - Rental vacancy rate is at 0% in 48 of the 105 census tracts evaluated, including the tracts experiencing highest CAN rates. |
| D. Strategies to address the equity gap. | * Reduce/ subsidize/ limit housing entry fees * Improve community engagement to break down misconceptions and barriers * Expand community transit options * Reassess and recommend zoning/ density/ subsidy policies |

**3/18/21 Priorities:**

Agree on redefining activity, discuss next steps and learn where partners are interested in supporting, talk through anticipated budget, make funding ask

* Develop shared language
* Re: policy advocacy - won’t require sign-on instead:
  + Seek partners willing to develop relationships in municipalities
* Consumer center design – partner orgs plug in here!
  + What appointments “qualify” for rides to health services
* What needs policy change?
* What’s implementation?
* Budget – SMS funding ask $ - what does this time commitment look like per quarter?
* Next meeting: coordinate action items outside of collaborative workgroup

**3/18/21 Workgroup Discussion led by Holly C.**

* Definition of Public Transit Benefit Area (PTBA): Tax benefit area. 440,000 people in Spokane. 80-90k people not served within our county. Most resources that fund transportation are local, only about 8% federal.
* Comment from Lynn at ALTCEW: para fixed routes are very limited - requirements from ADA
* Holly: “Para-transit” synonymous with “dial-a-ride” service

**What ride types do you think would increase access to health? + barriers**

* Medical services
  + Missed med appts happen when trips are too expensive, access not available, a barrier to access
  + Pharmacy pick-up
  + Access to pick-up assisted devices (mobility)
* SUD appointments
* Dental care access
* Rides to food banks – healthy food access
* Pre-pandemic concern – access to gyms and fitness related appts.
  + North side YMCA is currently outside of PTBA
* Trouble getting rides to mental health appointments. MH appts. not covered the same way as PC.
* Reliability of scheduled rides – e.g. taxi services
* Driver/rider relationship – sensitive to consumer needs
  + Educate drivers
    - Include cultural competency
* Trouble getting children to childcare
* Family reunification dcyf – many appointments
  + Are background checks a requirement? Especially children’s rides – please confirm
* Open reason for travel – currently very limited
  + Community centers etc. reducing isolation

**Next steps:**

* Need partners willing to conduct focus groups with Holly – community voice
* Email Holly if you can assist! [hollyc@specialmobility.org](mailto:hollyc@specialmobility.org)

3. Intervention/Activities Plan

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| --- | --- | --- | --- | --- |
| **Activity 1: Pilot a subsidized transportation program for target population**  **Proposed 3/18/21: Advocate for policy change to increase transportation options supporting access to services for health for low income communities outside the Public Transit Benefit Area (PTBA)**  **Will concerns within PTBA still be addressed?**  **Gaps exist within the current system**  **Multiple issues both inside and outside**  **Do we need to focus on outside right now?** | | | | |
| **Activity Lead:** Holly Chilinski, SMS | | | | |
| **Goal *(What does success look like for this project in 2021?)***  *Workgroup will develop final performance measures with guidance/facilitation from SRHD, following completion of rest of workplan* | | | | |
| **Steps/milestones/activities**  ***(What)*** | **Responsible partner(s)**  ***(Who)*** | **Supporting**  **Partner(s)**  ***(Who)*** | **Timeline *(By When)*** | **Other notes** |
| Share current systems analysis | SMS |  |  |  |
| Develop policy agenda draft statement | SMS |  |  | To increase transportation options outside the PTBA |
| ID target population and engage | SMS |  |  | Conduct community forums  e.g. <https://www.youtube.com/watch?v=HbMw03_4Ljg>  CVC, TPLC, partner organizations client feedback |
| Identify nature of need | SMS | SRHD data – Sara, Natalie (food policy group), Helene (transportation + equity) |  | As relates to vacancy rates, affordable housing, and equity principals. |
| Analyze data determine any gaps | SMS |  |  | Target population needs for SDOH -access to food, social services support, healthcare. |
| Present policy agenda statement & data findings | SMS |  |  |  |
| Research demand and stakeholder buy-in | SMS |  |  | Involve community leaders, enlist local sparkplugs, focus on the riders to build strong consumer-oriented services. |
| Determine implementation intervention and strategy  Considering: Dial-a-ride, 9-mile/Suncrest route | SMS |  |  | Focus on efficient services, and feasibility, scalability. (Route modeling) |
| Create collaborative project management plan | SMS |  |  | Enlist supportive partners and explore shared resources for program pilot. |
| Determine funding sources | SMS |  |  | What’s out there beside SC funding  Combo. Federal rural transportation RFP out now.  Capital funds sep from op |
| Re-evaluate feasibility, sustainability, nature | Sunshine Terrace |  |  | Evaluate need for programmatic supports. |
| Program development for pilot design standards | SMS |  |  | Support the unique values and needs of your own community I.e., service model, costs, and travel time.  Low barrier as possible, no intake, no data potentially – if possible  Individual rides, para transit |
| Present pilot design standards | SMS |  |  |  |
| Obtain funds | SMS |  |  | Adapt to changes and challenges. |
| Market to target population | SMS |  |  | Printed materials, swag |
| Pilot Program | SMS |  |  |  |
| Re-reevaluate service level and scalability | SMS |  |  | Pilot-end evaluation, presentation |
| Document programmatic design for equity, safety and informed care  Diverse workforce, staff supported/compensated | SMS |  |  | to recruit, hire, and train staff to be sensitive to consumer needs |

4. Project Governance

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| --- | --- |
| A. Activity Lead(s) | Name the organization that will serve as the Lead for each Activity. Give a brief overview of their role as lead.  Activity 1: Amber Johnson, SNAP (Completed)  Activity 2: Holly Chilinski, SMS  Activity 3: Edie Rice-Sauer, Transitions |
| B. Accountability & Communication  *Note: There will be reporting expected at the Collaborative level, including Quarterly reports at the workgroup level and biannual reports from individual lead & supporting partners. BHT will provide reporting templates.* | *How will your Collaborative ensure activities are happening and working? How & how often will workgroup partners communicate about activities?*  -Utilize time at Collaborative as much as possible.  -Establish email list for group |
| C. What resources or technical assistance do you request from BHT for project governance?  *(response optional)* | *Resources/assistance for Activity Leads*  -Email list, space, time  *Other resources/assistance for Project Governance*  -Action steps at end of each meeting, stand up site for team, using this document as a living document |

5. Project Funding

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| --- | --- |
| **Total workgroup funding allocation** | $104,000 |
| A. Allocation per Activity | Activity 1 Allocated amount: $25,000 (only $10,000 spent)  Activity 2 Allocated amount: $25,000  Activity 3 Allocated amount: $54,000 |
| B. Complete the Budget Template & attach for each activity (Attachment 1) | |

6. Community Feedback

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| --- | --- |
| A. Please briefly describe feedback from the Community Voices Council (CVC) and other community feedback, and how feedback was addressed in your plan. |  |
| B. Describe how you plan to continue gathering and addressing community feedback throughout the implementation process.   *Note: BHT is developing a process for regular feedback and communication between the CVC and Spokane Collaborative* |  |

7. Attachments

Attachment 1: Budget Template – *attach one for each Activity*

Attachment 2: Commitment of Partner Organizations – *BHT will gather and attach*

Attachment 3: Measurement Plan *- Workgroup will develop with guidance/facilitation from SRHD, following completion of rest of workplan*