



# THE SPOKANE COUNTY REGIONAL BEHAVIORAL HEALTH (ADMINISTRATIVE SERVICES ORGANIZATION)

Spokane County Community Services, Housing, and Community  
Development Department (CSHCD)



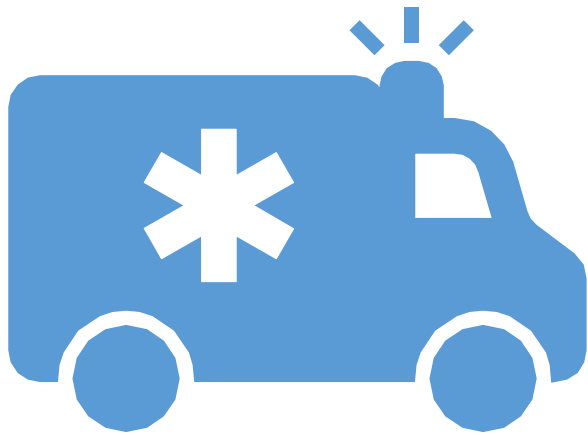
# **The Role of the SCRBH (ASO) in the Trueblood Settlement Agreement for the Spokane Regional Service Area**

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June 23, 2020

- Participation in the Trueblood Diversion Services Learning Collaborative
- Membership on the Trueblood General Advisory Committee
- Participation in the state-wide Trueblood Settlement Summit
- Involvement in the project work group for the Spokane County Crisis Stabilization Facility, which will be operated by Pioneer Human Services.
- March 2019 through June 2020: Facilitated DSHS and HCA presentations and status updates on the Trueblood Settlement Agreement (TSA) Phase I during the quarterly Spokane County Regional Interlocal Leadership Structure meetings

- June 2019: Facilitated a series of regional meetings to identify the needs and priorities of the Spokane RSA for the TSA Phase I strategies for submission to the Health Care Authority (HCA).
- July 2019: Assisted in scheduling and convening a Meet & Greet and DSHS/HCA Trueblood Outreach forum with regional stakeholders.
- October 2019: Assisted in scheduling and convening a HCA-led Mobile Crisis Response(MCR) Facilitated Community Discussion with regional stakeholders.

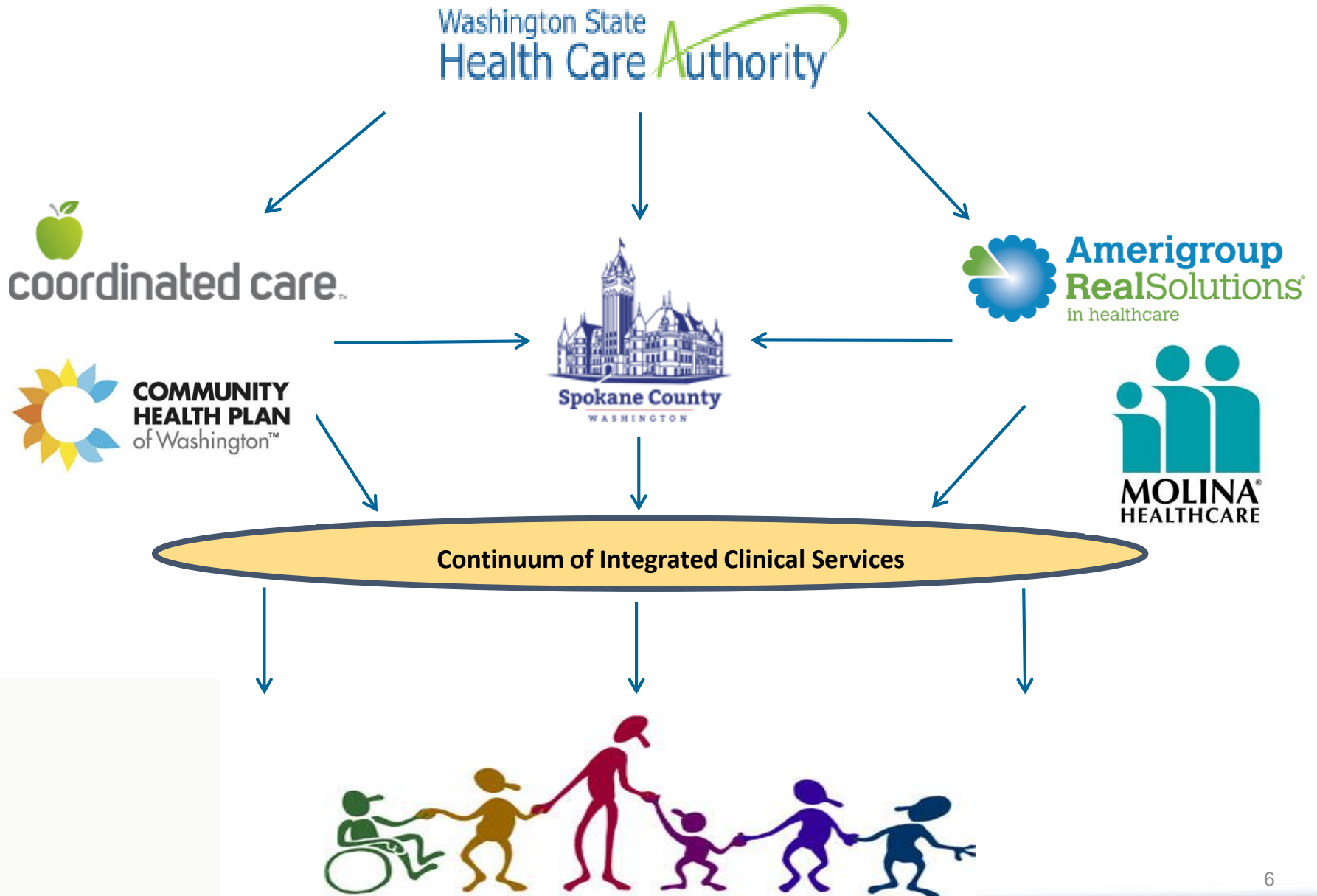


# Mobile Crisis Response (MCR)

As part of the TSA Phase I, the HCA is enhancing the capacity for mobile crisis response in the Spokane region by:

- Requiring plans from the region on how they provide mobile crisis services tailored to the region's community needs.
- Contracting with the SCRBH (ASO) to enhance the capacity of MCR services in the region with the goal to hire MCR staff and begin services by July 1, 2020.
- Creating awareness of MCR services and how to request them through outreach and education.

# How the Crisis System Is Managed?





## Crisis Services

- **Crisis** – means a behavioral health crisis, defined as a turning point, or a time, a stage, or an event, whose outcome includes a distinct possibility of undesirable outcome.
- **Crisis Services (Behavioral Health)** – means providing evaluation and short-term treatment and other services to individuals with an emergent mental health condition or are intoxicated or incapacitated due to substance use and when there is an immediate threat to the individual's health or safety.

# Crisis Services in the Region Include:



Regional Behavioral Health Crisis Hotline 1(877) 266-1818 operated by Frontier Behavioral Health



Walk-In crisis services during business hours within the Spokane RSA, which include:

- Adams County: Adams County Integrated Health Care
  - 425 E. Main Street, Suite 600, Othello, WA 99334;
- Ferry, Lincoln, and Stevens Counties: North East Washington Alliance Counseling Services
  - Ferry County: 65 N. Keller, Republic, WA 99166
  - Lincoln County: 1211 Merriam Street, Davenport, WA 99122
  - Stevens County: 165 E. Hawthorne Avenue, Colville, WA 99114 or 301 E. Clay, Suite 201, Chewelah, WA 99109
- Pend Oreille County: Pend Oreille County Counseling Services
  - 105 S. Garden Avenue, Newport, WA 99156;
- Spokane County: Frontier Behavioral Health
  - 107 S. Division Street, Spokane, WA 99202



Crisis  
Services  
in the  
Region  
Include:



Mobile crisis response services with the ability to respond to a behavioral health crisis in the community (e.g., homes, schools, or hospital emergency rooms).



Involuntary Treatment Act (ITA) services in accordance with RCW 71.05 and RCW 71.34. Crisis services become ITA services when a Designated Crisis Responder (DCR) determines an individual must be evaluated for involuntary behavioral health treatment.



A range of short-term crisis stabilization services (e.g., lesser restrictive alternative in the community with natural supports to assist in implementing a safety plan).

## Crisis Services in the Region Include:

Urgent and Emergent care services with the capacity for immediate clinical intervention, triage, and stabilization (e.g., Crisis Stabilization facilities, Evaluation and Treatment centers, Secure Withdrawal Management and Stabilization Services facilities, inpatient psychiatric admissions, single bed certification placement).



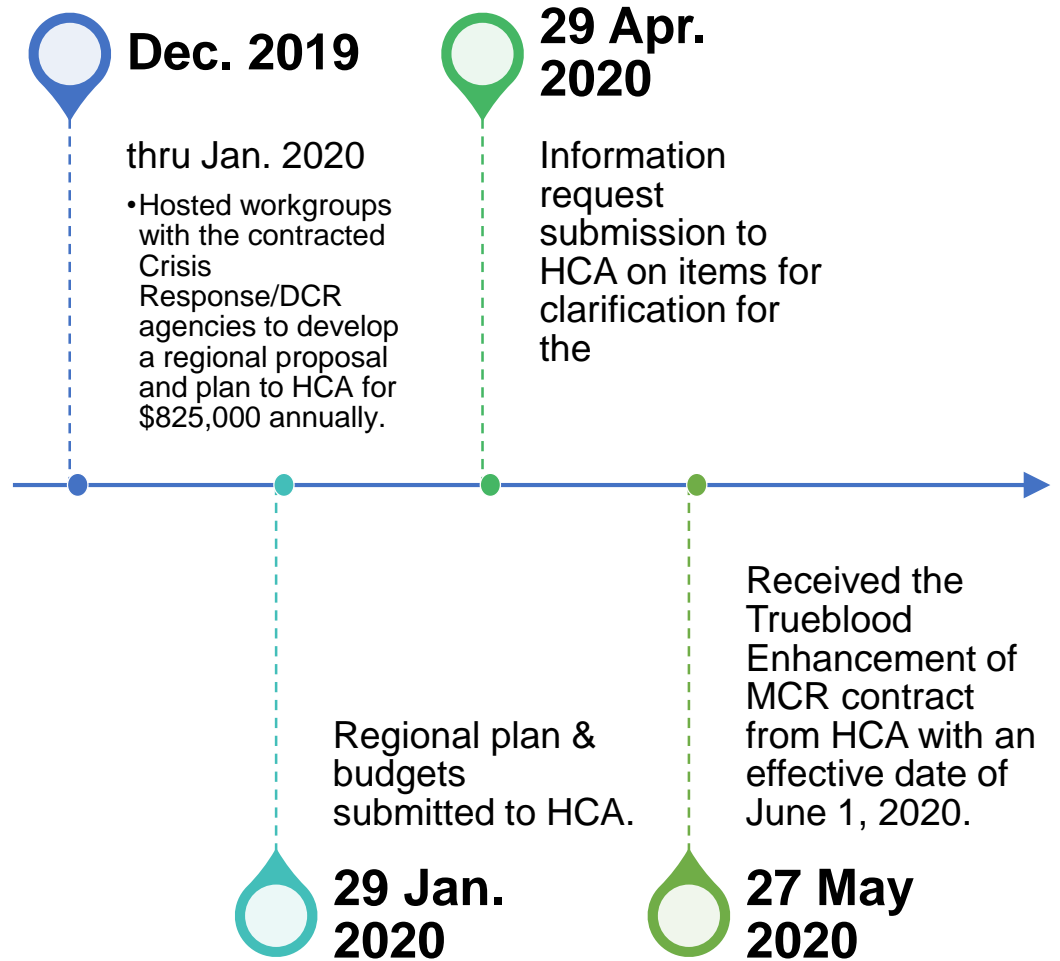
# Crisis Services Eligibility

All individuals in the region, regardless of insurance status, ability to pay, county of residence, or level of income, are eligible to receive medically necessary:

- Mental Health Crisis Services,
- Substance Use Disorder (SUD) Crisis Services, and
- Services related to the administration of the Involuntary Treatment Act (ITA) and Involuntary Commitment Act (Chapters 71.05 and 71.34 RCW).



# Enhancement of Mobile Crisis Response Services (MCR)





Funds for FBH will provide a dedicated team consisting of 1 Supervisor, Masters level clinician, 2 Bachelor's level clinicians, 1 SUDP, and .75 Peer Counselor.

FBH will provide support services to Pend Oreille County Counseling Services and North East Washington Alliance Counseling Services.



# Downstream Enhancement of MCR Contractors

## Adams County



Funds for ACIHCS will provide 1 Bachelor's Level Crisis Interventionist

# 24-Hour Regional Crisis Line

**1.877.266.1818**

**SERVING:**  
Spokane, Adams, Ferry, Lincoln,  
Pend Oreille and Stevens counties.

**OPERATED BY FRONTIER BEHAVIORAL HEALTH**





QUESTIONS

# THANK YOU

Please reach out to us at Spokane County's Community Services, Housing, and Community Development Department, should you have any questions or concerns



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