May 4, 2018 | 12:00-2:00pm | SRHD

Attendees: Rick Purcell, Tiffany Stretch, Brandie Greenwood, Cathy Doran, Darren Mattozi, Danielle Cannon, Kim Longhofer, Kristy Ray, Becky Bates, David Crump, Misty (SRHD), Pam Brown, Kathy Thamm, Chris Mullin, Carol Plischke, and Kate Rowe? (IFD).

Phone: Linda Kruger, Jeff Thomas, David Nielsen, unknown “Caller 03”

Meeting goals:

Discuss IMC transition and the ways that BHT can provide support.

BHT’s Role:

HCA has asked BHT to help with project management support for:

* BH providers that are implementing new billing processes and new management systems within their EHR
* Provide on-going technical assistance to BH providers to improve upon the infrastructure necessary to implement integrated managed care. TA will focus on improving admin processes, tools, and technology systems that aide in operating within an integrated managed care system.

IMC Transition Work Groups:

HCA has suggested three work groups be formed to address different areas of the transition.

1. Consumer Engagement
2. Early Warning System
3. IT/EHR

Meeting Outcomes & Follow Up:

* Agreed to keep the Early Warning and IT groups separate
* BHT will send out email to get folks signed up for groups
* Consumer Engagement group’s work will get rolled in with the Community Voices Council (run by Hadley Morrow)
* BHT will engage MCOs to hopefully convene a Provider Symposium for June/July
* BHT will find a method to help make sure communication out from the group is streamlined and easy

Questions & Comments:

*When will the MCOs be picked?*

MCOs will be chosen by May 22 – our region can have up to 4

*How will it look to make referrals to certain services next year? Will it be through the BH/ASO?* – Kim Longhofer

BH/ASO will hold the state dollars for our region so a great question to elicit from them.

*Are we using a consulting firm for the EHR – could we have someone come in and audit our contracting to make sure our prices and contracts and credentialing are in order and optimized?* - Chris Mullin

This is outside of what BHT is being asked to do by the HCA. North Central ACH is bringing Adam back to do another talk in regard to contracting with MCOs. BHT will see if they will invite us to participate. BHT has released an RFP for IT/EHR support and hope to have the winning bidder by June 1st

*What efforts are being made by BHT to coordinate across systems, specifically between BHT, BHO, and MCO’s.* *Has it been discussed, or do we have leverage to align efforts?* – Kristy Ray

BHT is trying to make sure providers are not being overly burdened. BHT is meeting with many of the MCOs on a frequent basis. There is a lot of discussion and collaboration. BH/ASO – hopeful that now that their role is more solidified that there will be opportunity to work together.

*Consumer engagement council – who will lead the discussion? HCA?* – Jeff Thomas

We are still working with the HCA in regard to roles and functions of the HCA and BHT in regard to “leading” and facilitation. (5/9 discussion with HCA – decided that BHT will facilitate)

*What kind of size of a group are we looking for? Is the purpose to make decisions or is it an input group?* - Cathy

Having this council is really about communication out to the individuals in Medicaid services. The brunt of the work where people can give feedback would fall more on BHT.

Charisse asked Danielle Cannon

*“You’ve been a part of this before. Are we on track?”*

Yes. While we need to be a collective voice but also don’t lose that individual voice because we are all so different.

*“Anything that didn’t’ go well in North Central?”*

Knowledge transfers didn’t have the providers represented very well. Didn’t feel like the providers voice was really understood. Have a mindful plan on what the group wants to be understood with the transfer.

“Knowledge transfer” – transfer between BHO and MCOs Spokane of System of Care.

Provider Symposium:

Need to have a well-organized meeting with targeted “understanding points” to make sure that the provider voice is heard. Also need to make sure that Primary Care providers are rep’d. Bring them alongside as a partner, proactively will help along the conversation.

*HCA wants to be involved in the Consumer Group?* - Becky

The concern is that our region is making the transition at the same time as Medicaid transformation. HCA wants to make sure that certain transition points are covered. HCA will be a part of the meeting and agenda setting.

*How do we not lose the recovery voice, support, and champion that voice? - ??*

Hadley is passionate about that and we are having conversations about how we can do that.

Hoping that those conversations we have as a group can focus on how to keep the voice*.* - Jeff

*What happens to the individuals who have healthier carriers that didn’t win a bid?*

Need to figure out how best to communicate to those people to make it less confusing. [Kim’s thought: Could we have a benefit fair? Have BHT navigators there to switch them?]