

# WA Medicaid Demonstration Performance Measures

## *Better Health Together Current State*

September 20, 2017



## Demonstration project areas

- 2A Bi-directional integration of behavioral health and primary care**
- 2B Community-based care coordination (Pathways)
- 2C Transitional care
- 2D Diversion interventions
  
- 3A Addressing the opioid use public health crisis**
- 3B Maternal and child health
- 3C Access to oral health services
- 3D Chronic disease prevention and control



## Disclaimers for current state performance

- Data presented are not the official ACH baseline performance; HCA intends to release official baseline data in fall 2018.
- Official measure specifications have not been published; final specification detail may differ from measures in the 'current state performance' summary.
- Not all measures are available by ACH or with county-level breakouts, or with state-level or national comparators.
- HCA has not yet released benchmarks or "improvement targets" for the measures (anticipated at the end of the month).



## ACH performance measures overview

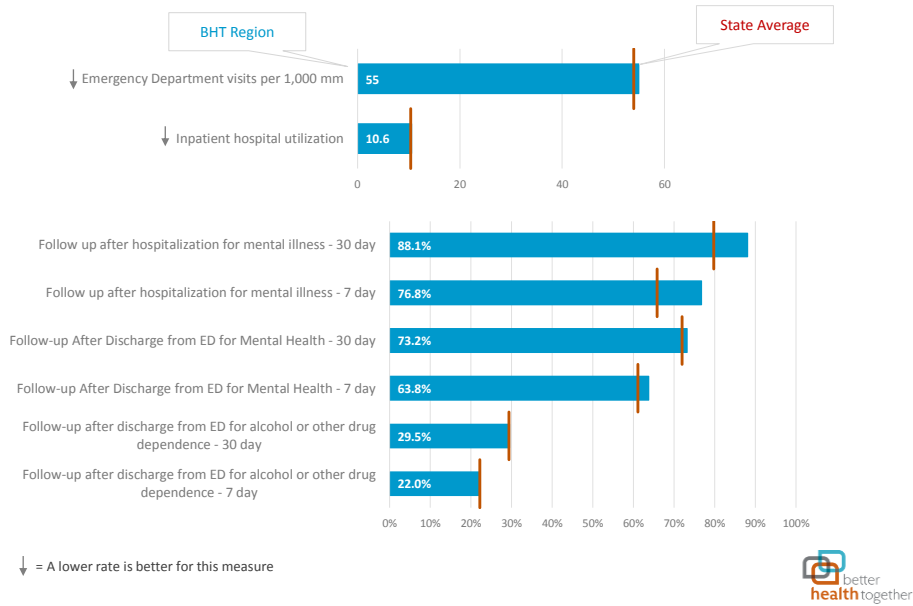
**P4R:** Demonstration-specific measures generally associated with project milestones (e.g. number of providers trained)

**P4P:** Somewhat more standardized process and outcome measures (e.g. HEDIS). Some measures apply to multiple project areas:

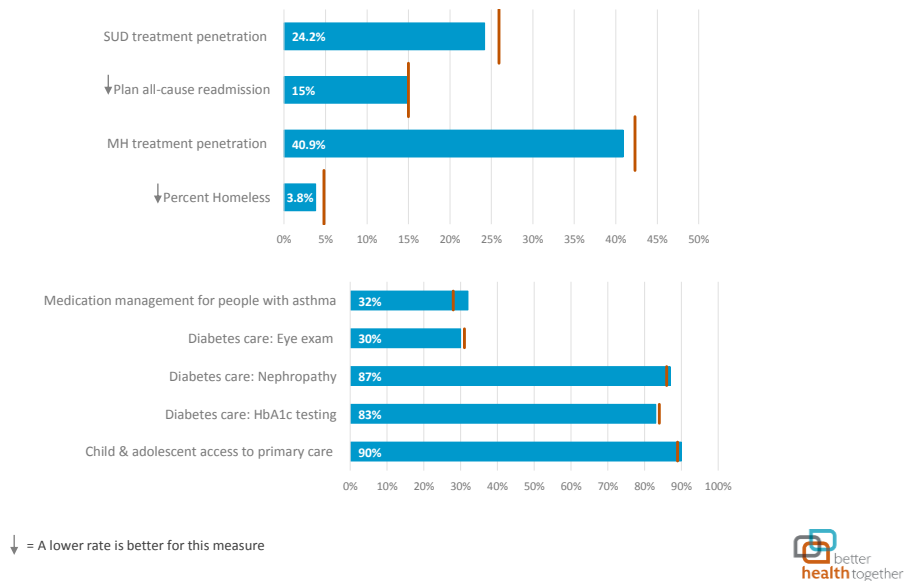
P4P Measure	Integ.	Coord.	Trans.	Div.	Opioid	MCH	Oral	CD
ED utilization	✓	✓	✓	✓	✓	✓	✓	✓
Inpatient hospital utilization	✓	✓	✓		✓			✓
Follow-up after ED or hospitalization (6 meas.)	✓	✓	✓					
MH or SA treatment penetration	✓	✓				✓		
All-cause readmission	✓	✓	✓					
Percent homeless	✓	✓	✓	✓				✓
Comprehensive diabetes care (3 measures)	✓							✓
Asthma medication management	✓							✓
Children's / adolescents' access to primary care	✓							✓



## BHT performance (*unofficial*) for most common measures



## BHT performance (*unofficial*) for most common measures



## Project 2A: Bi-Directional Integration

### Funding

	6 projects	8 projects
Project weight	35%	32%
Estimated max funding (5 years)	\$30.9 M	\$28.5 M

### Project Selection:

- ☒ Required Project  
☐ Selected by ACH

### Expectations

#### Approaches

- Both directions: PC → BH and BH → PC
- Bree Collaborative model
- UW Collaborative Care model
- Milbank recommendations for integrating PC into behavioral health settings

#### Example Strategies

- Integrated care teams
- Shared patient information
- Psychiatric consultation or case review
- Workflows for integration & coordination, follow-up, relapse prevention
- Quality improvement plan

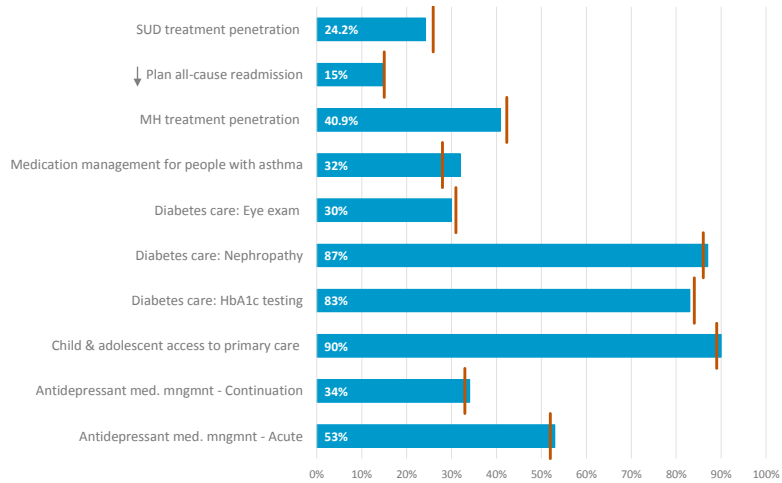


## 2A: Integration Performance Measures

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• QIP Metrics</li> <li>• # of practices / providers implementing evidence-based approaches</li> <li>• # of practices / providers trained on evidence-based practices: projected vs actual</li> <li>• % PCP in partnering provider organizations meeting PCMH requirements</li> <li>• # of partnering PCPs who achieve special recognition / certifications / licensure (e.g., MAT)</li> </ul>	Semi-annual
DY 3 - 5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Antidepressant medication management</li> <li>• Child and adolescent' access to primary care practitioners</li> <li>• Comprehensive diabetes care: HbA1c testing</li> <li>• Comprehensive diabetes care: Medical attention for nephropathy</li> <li>• Medication management for people with asthma (5-64 years)</li> <li>• Mental health treatment penetration (broad)</li> <li>• Emergency Department visits per 1,000 mm</li> <li>• Plan all-cause readmission rate (30 day)</li> <li>• Substance use disorder treatment penetration</li> </ul>	Annual
DY 4-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• Depression screening and follow up for adolescents and adults</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Comprehensive diabetes care: Eye exam performed</li> <li>• Follow-up after discharge from ED for mental health, alcohol or other drug dependence</li> <li>• Follow up after hospitalization for mental illness</li> <li>• Inpatient hospital utilization</li> </ul>	Annual



## Integration current state highlights (*unofficial*)

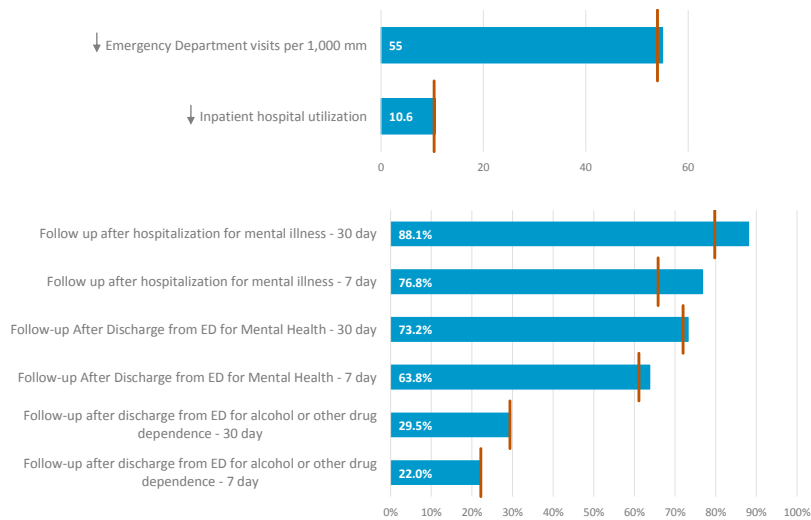


↓ = A lower rate is better for this measure

Note: all but HbA1c testing are also 2017 MCO contract measures



## Integration current state highlights (*unofficial*)



↓ = A lower rate is better for this measure

Note: all are also 2017 MCO contract measures



## Project 2B: Community Care Coordination

### Funding

	6 projects	8 projects
Project weight	24%	22%
Estimated max funding (5 years)	\$21.3 M	\$19.6 M

### Project Selection:

- ☐ Required for Demonstration  
☒ Selected by ACH

### Expectations

#### Approaches

- Pathways Community HUB

#### Example Strategies

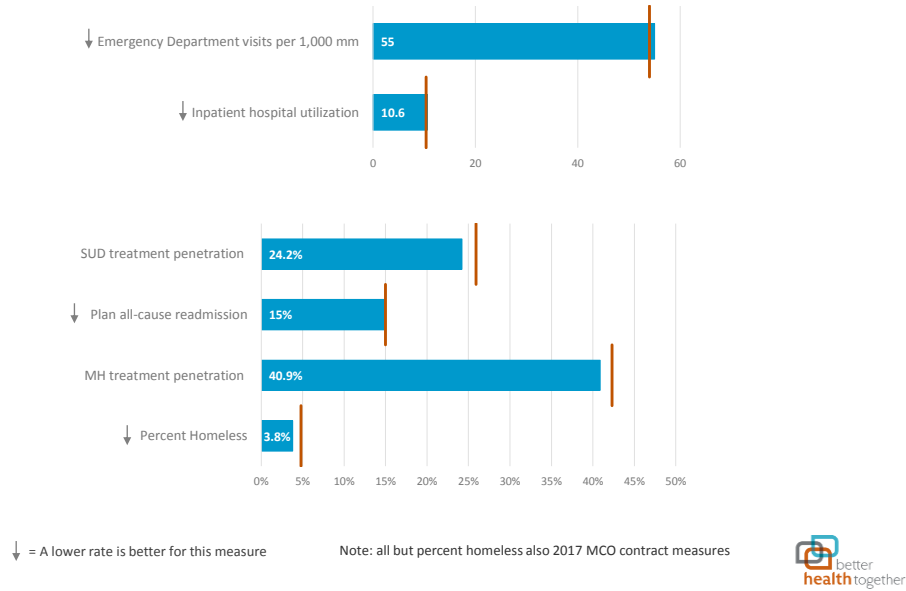


## 2B: Care Coordination Measures

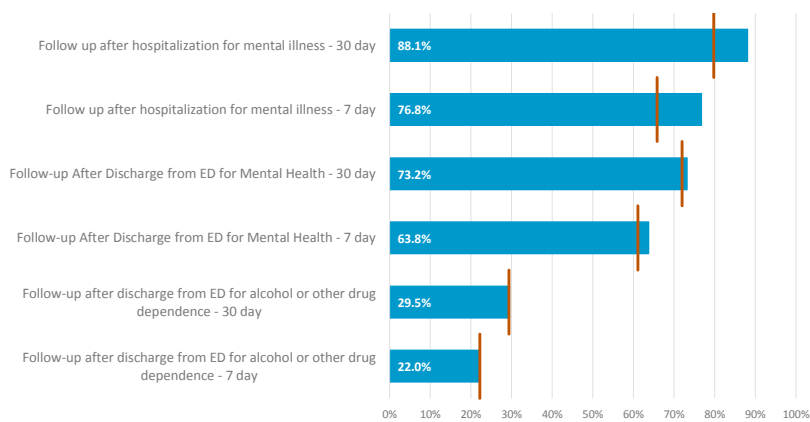
Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• QIP Metrics</li> <li>• # of partners trained by focus area or pathway: projected vs actual and cumulative</li> <li>• # of partners participating / # implementing each selected pathway</li> <li>• % PCP in partnering provider organizations meeting PCMH requirement</li> <li>• % partnering provider organizations using selected care management technology platform</li> <li>• % partnering provider organizations sharing information via HIE to better coordinate care</li> <li>• % of partnering provider organizations with staffing ratios better or equal to recommended</li> <li>• # of new patients with a care plan</li> <li>• Total # of patients with an active care plan</li> </ul>	Semi-annual
DY 5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• VBP arrangement with payment / metrics to support adopted model</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Mental health treatment penetration (broad)</li> <li>• Emergency Department visits per 1,000 mm</li> <li>• Percent homeless (narrow)</li> <li>• Plan all-cause readmission rate (30 day)</li> <li>• Substance use disorder treatment penetration</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Follow-up after discharge from ED for mental health, alcohol or other drug dependence</li> <li>• Follow up after hospitalization for mental illness</li> <li>• Inpatient hospital utilization</li> </ul>	Annual



## Coordination current state highlights (*unofficial*)



## Coordination current state highlights (*unofficial*)



## Project 2C: Transitional Care

### Funding

	6 projects	8 projects
Project weight	14%	13%
Estimated max funding (5 years)	\$12.6 M	\$11.6 M

### Project Selection:

- ☐ Required for Demonstration  
☒ Selected by ACH

### Expectations

#### Approaches

Select evidence-based approaches for:

- Care management and transitional care in health care settings
- Transitional care for people with wealth and behavioral health needs leaving incarceration

#### Example Strategies

- Collaborative care management teams
- Home visits
- Patient and family engagement
- Increased Medicaid enrollment
- Care planning



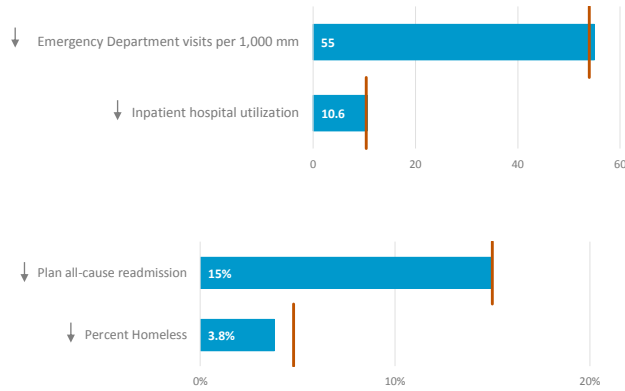
## 2C: Transitional Care Metrics

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• QIP Metrics</li> <li>• # of partners trained by selected model: projected vs actual and cumulative</li> <li>• # of partners participating / # implementing each selected model</li> <li>• % partnering provider organizations sharing information via HIE to better coordinate care</li> </ul>	Semi-annual
DY 5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• VBP arrangement with payment / metrics to support adopted model</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Emergency Department visits per 1,000 mm</li> <li>• Percent homeless (narrow)</li> <li>• Plan all-cause readmission rate (30 day)</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Follow-up after discharge from ED for mental health, alcohol or other drug dependence</li> <li>• Follow-up after hospitalization for mental illness</li> <li>• Inpatient hospital utilization</li> </ul>	Annual





## Transition current state highlights (*unofficial*)

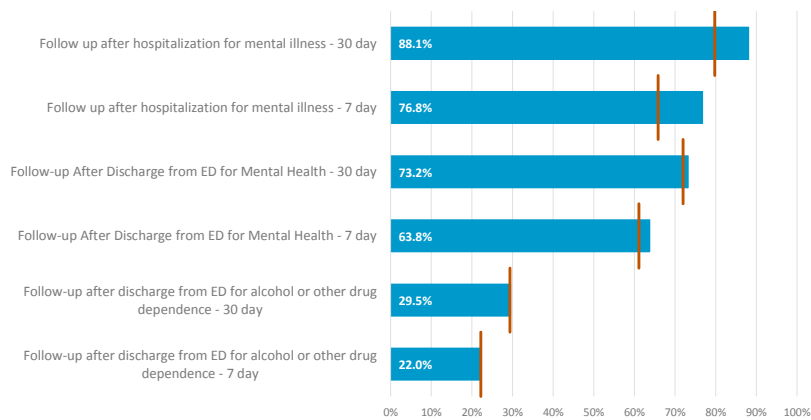


↓ = A lower rate is better for this measure

Note: all but percent homeless also 2017 MCO contract measures



## Transition current state highlights (*unofficial*)



Note: all are also 2017 MCO contract measures



## Project 2D: Diversion Interventions

### Funding

	6 projects	8 projects
Project weight	14%	13%
Estimated max funding (5 years)	\$12.6 M	\$11.6 M

### Project Selection:

- ☐ Required for Demonstration  
☒ Selected by ACH

### Expectations

#### Approaches

- Emergency Department Diversion
- Community Paramedicine Model
- Law Enforcement Assisted Diversion (LEAD)

#### Example Strategies

- Linkages to Primary Care
- Shared patient information
- Workforce training
- Case management

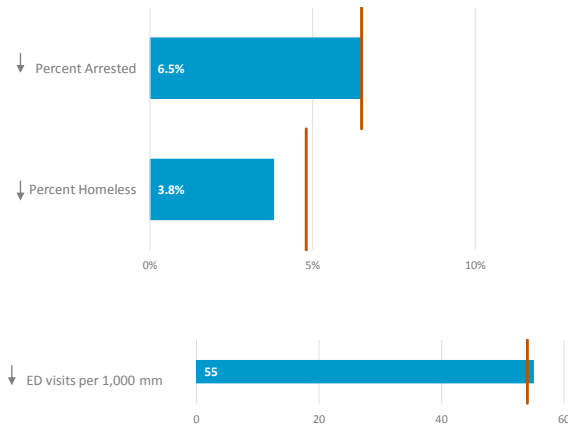


## 2D: Diversion Metrics

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• QIP Metrics</li> <li>• # of partners trained by selected strategy; projected vs actual and cumulative</li> <li>• # of partners participating / # implementing each selected strategy</li> <li>• % partnering provider organizations sharing information via HIE to better coordinate care</li> <li>• % of partnering provider organizations with staffing ratios equal or better than recommended</li> </ul>	Semi-annual
DY 5	ACH Reported (pay for reporting)	• VBP arrangement with payment / metrics to support adopted model	Semi-annual
DY 3 -5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Emergency Department visits per 1,000 mm</li> <li>• Percent homeless (narrow)</li> </ul>	Annual
DY 4 -5	State Reported (pay for performance)	• Percent arrested	Annual



## Diversion current state highlights (*unofficial*)



↓ = A lower rate is better for this measure

Note: ED visits is also a 2017 MCO contract measure



## Project 3A: Opioid

### Funding

	6 projects	8 projects
Project weight	4%	4%
Estimated max funding (5 years)	\$3.9M	\$3.6M

### Project Selection Status:

- ☒ Required for Demonstration
- ☐ Selected by ACH

### Expectations

#### Approaches

- Clinical Guidelines
- Statewide Plans
- Implementation plan to address prevention, treatment, overdose prevention, and recovery

#### Example Strategies

- Prevent opioid misuse and abuse
- Link individuals with opioid use disorder to treatment
- Intervene in opioid overdoses to prevent death
- Promote long-term stabilization and whole-person care (recovery)

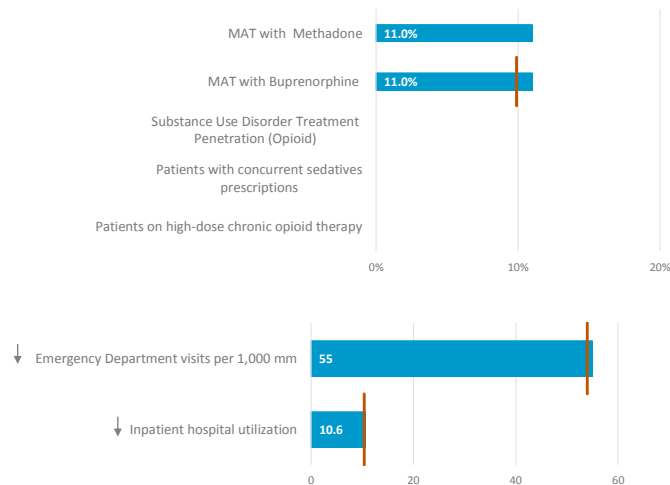


## 3A: Opioid Metrics

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>QIP Metrics</li> <li># and location of buprenorphine prescribers (MDs, ARNPs, and PAs)</li> <li># and location of MH/SUD providers delivering acute care and recovery services to people with OUD</li> <li># and list of community partnerships (list of members and roles, and ID which partners offer MAT)</li> <li># of health care providers, by type, trained on AMDG's Interagency Guideline on Prescribing Opioids for Pain</li> <li># of health care organizations with EHRs that newly provide clinical decision support for opioid guidelines</li> <li># of local health jurisdictions / CBOs that received TA to organize or expand syringe exchange programs</li> <li># of EDs with protocols for overdose education and take home naloxone for opioid overdose</li> <li># and type of access points for MAT (e.g., EDs, SUD / MH settings, corrections, etc)</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>MAT with buprenorphine or methadone</li> <li>Emergency Department visits per 1,000 mm</li> <li>Patients on high-dose chronic opioid therapy by varying thresholds (in development)</li> <li>Patients with concurrent sedatives prescriptions (in development)</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>Inpatient hospital utilization</li> <li>Substance Use Disorder treatment penetration - opioid (in development)</li> </ul>	Annual



## Opioid current state highlights (*unofficial*)

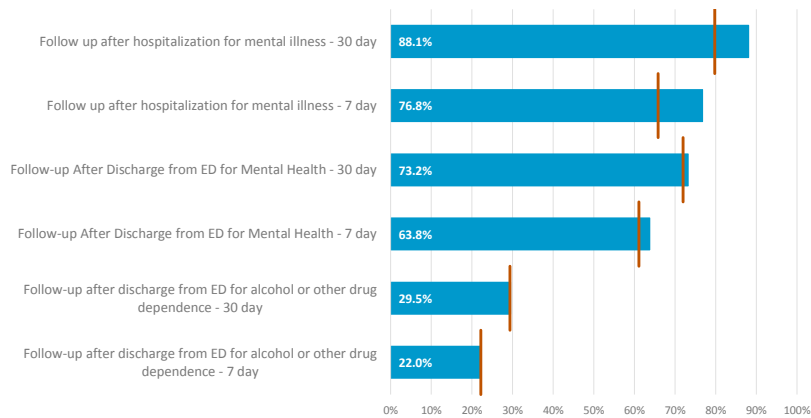


↓ = A lower rate is better for this measure

Note: ED visits & inpatient utilization are also 2017 MCO contract measures



## Opioid current state highlights (*unofficial*)



Note: all are also 2017 MCO contract measures



## Project 3B: Maternal & Child Health

### Funding

	6 projects	8 projects
Project weight	--	5%
Estimated max funding (5 years)	--	\$4.5M

### Project Selection:

- ☐ Required for Demonstration
- ☐ Selected by ACH

### Expectations

#### Approaches

- CDC's 10 recommendations to improve pre-conception health
- Evidence-based home visiting model for pregnant high-risk mothers, including Nurse Family Partnership or other federally recognized evidence-based home visiting model operating in WA
- Evidence-based model or promising practice to improve well child visits and immunization rates

#### Example Strategies

- Access to family planning services
- Education for health care providers and families
- Home visiting education and case management

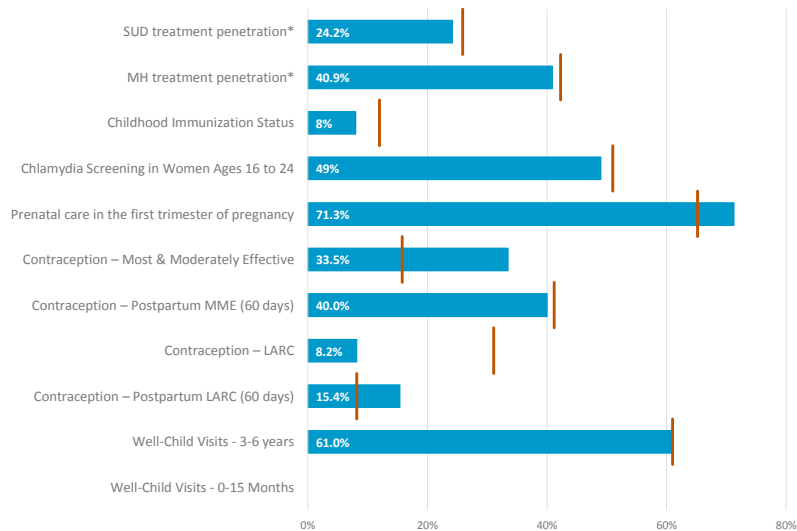


## 3B: Maternal & Child Health Metrics

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>QIP Metrics</li> <li># of partners trained by selected model / approach: projected vs actual and cumulative</li> <li># of partners participating / # implementing each selected model / approach</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>Chlamydia screening in women ages 16-24</li> <li>Mental health treatment penetration (broad) (women / children)</li> <li>Emergency Department visits per 1,000 mm</li> <li>Substance use disorder treatment penetration (women / children)</li> <li>Well child visits in the 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>, and 6<sup>th</sup> years of life</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>Childhood immunization status</li> <li>Contraceptive care (NQF 2903, 2904, and 2902) – annual improvement on at least one measure               <ul style="list-style-type: none"> <li>Women aged 15-44 using most or moderately effective contraception</li> <li>Women aged 15-44 using long-acting reversible contraception (LARC)</li> <li>Women aged 15-44 who received most or moderately effective contraception postpartum</li> </ul> </li> <li>Prenatal care in the first trimester</li> <li>Well child visits in the first 15 months of life</li> </ul>	Annual



## MCH current state highlights (*unofficial*)



Note: Other than contraception metrics, these are also 2017 MCO contract measures



## Project 3C: Oral Health

### Funding

	6 projects	8 projects
Project weight	--	3%
Estimated max funding (5 years)	--	\$2.7M

### Project Selection:

- ☐ Required for Demonstration  
☐ Selected by ACH

### Expectations

#### Approaches

- Oral Health in Primary Care – integrating oral health screening, assessment, intervention and referral into the primary care setting
- Mobile/Portable Dental Care

#### Example Strategies

- Adopt workflows for oral health screening, action, & referral in PC
- Engage & train providers
- Secure & equip vehicle for mobile services

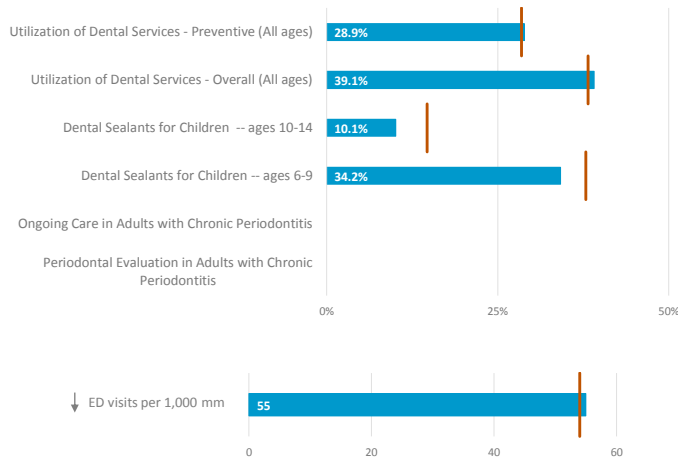


## 3C: Oral Health Measures

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>• QIP Metrics</li> <li>• # of Medicaid beneficiaries served: projected vs actual and cumulative</li> <li>• # of partners / providers trained on evidence-based approach: projected vs actual and cumulative</li> <li>• # of partners / providers implementing the evidence-based approach</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Emergency Department visits per 1,000mm</li> <li>• Primary caries prevention intervention as part of well child care / offered by primary care providers</li> <li>• Utilization of dental services by Medicaid beneficiaries</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>• Dental sealants for children at elevated caries risk</li> <li>• Ongoing care in adults with chronic periodontitis</li> <li>• Periodontal evaluation in adults with chronic periodontitis</li> </ul>	Annual



## Oral health current state highlights (*unofficial*)



↓ = A lower rate is better for this measure

Note: ED visits and broad dental utilization are also 2017 MCO contract measures



## Project 3D: Chronic Disease

### Funding

	6 projects	8 projects
Project weight	9%	8%
Estimated max funding (5 years)	\$7.7M	\$7.1M

### Project Selection Status:

- ☐ Required for Demonstration
- ☒ Selected by ACH

### Expectations

#### Approaches

- Chronic Care Model

#### Example Strategies

- Self-management support and education for patients
- Adopt workflows for decision support, collaborative management, evidence-based approaches, and patient engagement
- Sharing patient and population information



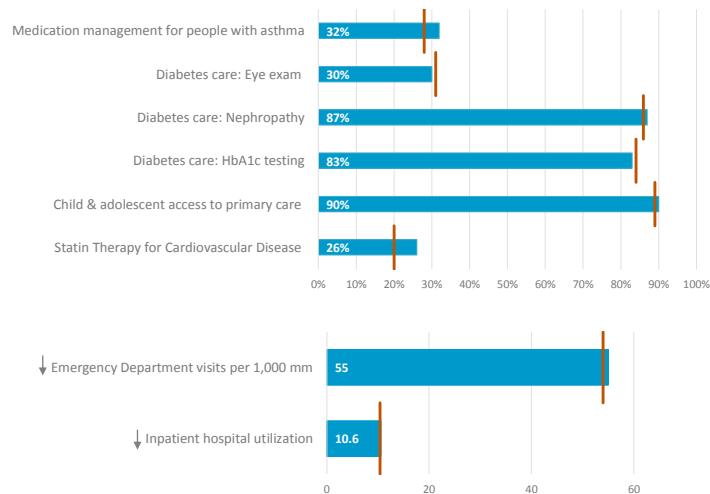


## 3D: Chronic Disease Measures

Year	Type	Metric	Report Timing
DY 3-5	ACH Reported (pay for reporting)	<ul style="list-style-type: none"> <li>QIP Metrics</li> <li># of partners trained on selected model / approach: projected vs actual and cumulative</li> <li># of partners participating / implementing each selected model / approach</li> <li># of new / expanded nationally recognized self-management support programs (e.g., CDSMP, NDPP)</li> <li># of home visits for asthma services, hypertension</li> <li>% of documented, up-to-date Asthma Action Plans</li> <li># of health care providers trained in appropriate blood pressure assessment practices</li> <li>% of patients provided with automated blood pressure monitoring equipment</li> </ul>	Semi-annual
DY 3-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>Child and adolescent access to primary care practitioners</li> <li>Comprehensive diabetes care: HbA1c testing</li> <li>Comprehensive diabetes care: Medical attention for nephropathy</li> <li>Medication management for people with asthma (5-64 years)</li> <li>Emergency Department visits per 1,000mm</li> </ul>	Annual
DY 4-5	State Reported (pay for performance)	<ul style="list-style-type: none"> <li>Comprehensive diabetes care: Eye exam performed</li> <li>Inpatient hospital utilization</li> <li>Statin therapy for patients with cardiovascular disease (prescribed)</li> </ul>	Annual



## Chronic disease current state highlights (*unofficial*)



↓ = A lower rate is better for this measure

Note: all but HbA1c testing are also 2017 MCO contract measures



## Questions

---

Healthier Washington Data Dashboard, and other resources:

<https://www.hca.wa.gov/about-hca/healthier-washington/data-dashboard>

**Lisa Angus**, Development Program Manager  
Providence CORE (Center for Outcomes Research & Education)  
lisa.angus@providence.org

