# May Spokane Collaborative Meeting



### People Acknowledgement

Every community owes its existence and vitality to generations from around the world who contributed their hopes, dreams, and energy to making the history that led to this moment. Some were brought here against their will, some were drawn to leave their distant homes in hope of a better life, and some have lived on this land since time immemorial.

Truth and acknowledgment are critical to building mutual respect and connection across all barriers of heritage and difference, so we begin this meeting acknowledging that we are on the ancestral lands of the Spokane Tribe of Indians and other tribes who are connected through a shared history of trade, celebration, and resources.

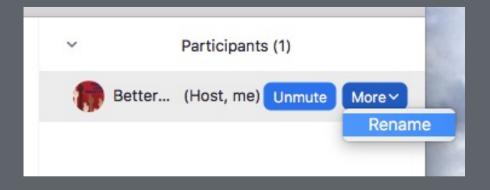
We make this acknowledgment to pay respects to their elders, past and present, whose knowledge remains on the land. Please take a moment to consider the many legacies of violence, displacement, migration, and settlement that bring us together here today. And please join us in continuing to learn about such truths and actions we can take towards restorative justice.

# Please rename yourself on Zoom

>Participants

>More

>Rename



Please update your name with preferred pronouns and organization

Example: Symetria Gongyin BHT (she, her)

Zoom update: We'll be self selecting into breakout rooms today!

## Today's agenda and goals

- Connect & network
  - Warm up chat 1:1
  - Partner showcase
  - Partner shares
- Learning Short + 2022 budget to support learning opportunities
- Results-Based Accountability overview
- Facilitated discussion in equity gap workgroups
  - Discuss budget, strategy, and time spent in workgroups
- What to expect next month
  - In person meeting!

## Warm up chat 1:1

Share your most recent memory about Bloomsday! Did you like the 2022 Finisher T-shirt?

# GRADUATE CERTIFICATE | PROGRAM EVALUATION MEASURE + MAXIMIZE YOUR IMPACT

**Eastern Washington University Graduate Certificate Program:** 

Program Evaluation

Dr. Vernon Loke

EWU's Program Evaluation Graduate Certificate offers students the ability to gain a competitive edge and improve their marketability in this high-demand area.

Competency in program evaluation has become an essential skill and need within both the private and public sectors, especially for those in educational, health and human services settings. With limited resources, funders are increasingly viewing their financial support as "investments." They are requiring evidence that the organizations whose programs and policies they are funding are wise stewards of resources, are delivering on their goals and are maximizing the returns on investments. Organizations must be able to not just measure impact, but to maximize their program impact as well. In this competitive funding landscape, program evaluations are now a required component for securing grants.

#### KEEP WORKING WHILE YOU STUDY

Students who earn a Graduate Certificate in Program Evaluation at EWU will:

- Demonstrate a foundational knowledge of evaluation-specific concepts, methods, research and theories
- Demonstrate a foundational competency in quantitative data analysis
- Apply evaluation knowledge in practice, creating and implementing an evaluation plan
- Link program evaluation methods and analyses to foundations in implementation science
- Apply a culturally responsive approach in formulating research questions, methods, and analyses

Courses for this 9-month certificate program are offered entirely online with both asynchronous lectures and synchronous weekly discussions in the evenings.

#### Organizational Affiliations of Recent Graduates:

- · Mujeres in Action
- Spokane Immigrants' Rights Coalition (SIRC)
- Girl Scouts of Eastern
   Washington and Northern
- Joya Child & Family Development
- Boys and Girls Club of Moses Lake
- · AmeriCorps VISTA Program

#### Program Evaluation Projects:

- Go Getters Program Evaluation for Youth Outreach
- JOYA Family Engagement
- Mente y Corazon Advocacy Program Evaluation
- Homeless Outreach in the City of Spokane
- Consistent Data Collection Design Project



## Learning Short

Why We Lead With Race presented by: hadley morrow

#### **2022 Learning Opportunities Budget**

Summit year presentations	The ask	Budget	Occurrences	Total cost
Community voice – lived experience	If you could change one thing about the way you experience the health system, what would it be?	\$250 – \$100/hr 2.5 hrs	6	\$1,500
Learning shorts – presentations from Collaborative member orgs or "subject matter experts"	Share one change your organization has made that has resulted in noticeable positive impact for your patients/clients	\$250 – \$100/hr 2.5 hrs total prep and presentation	6	\$1,500
Community trainings	TBD	\$800-\$1000 total budget	2	\$2,000
Total				\$5,000

#### Statement of Work for presenters

- Share a change your organization has made that has resulted in noticeable positive impact for your patients/clients OR staff
- What did it cost to your organization?
- Do you have any tips for organizations who may be ready to make this change?
- Would you have done anything differently?
- What's next for your organization?

## Results-Based Accountability (RBA)

Refresher: What is it and why we used it in 2019

#### Results-Based Accountability – in 10 minutes or less

Developed by Mark Friedman and described in the book *Trying Hard Is Not Enough* RBA Framework

- Common language
- Common sense
- Common ground

#### **Key Principles**

- > Start with ends, work back to means
- > Data-driven, transparent decision making
- > Keep it simple

#### Results-Based Accountability – in 10 minutes or less

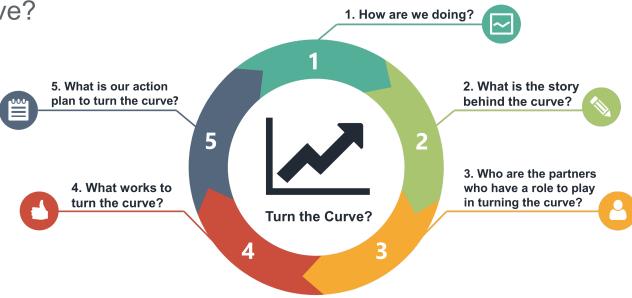
#### Approach

- 2 kinds of accountability
  - Population or community-level
    - Broad results and goals and population indicators
  - Performance of program-level
    - Programs, strategies, activities and their performance measures
- 7 questions from ends to means / 5 questions to turn the curve
- 3 kinds of performance measures
  - How much did we do?
  - How well did we do it?
  - Is anyone better off?

#### Results-based accountability – in 10 minutes or less

#### Turn the Curve Thinking

- 1. How are we doing?
- 2. What is the story behind the curve?
- 3. Who are the partners who have a role to play in turning the curve?
- 4. What works to turn the curve?
- 5. What is our action plan to turn the curve?

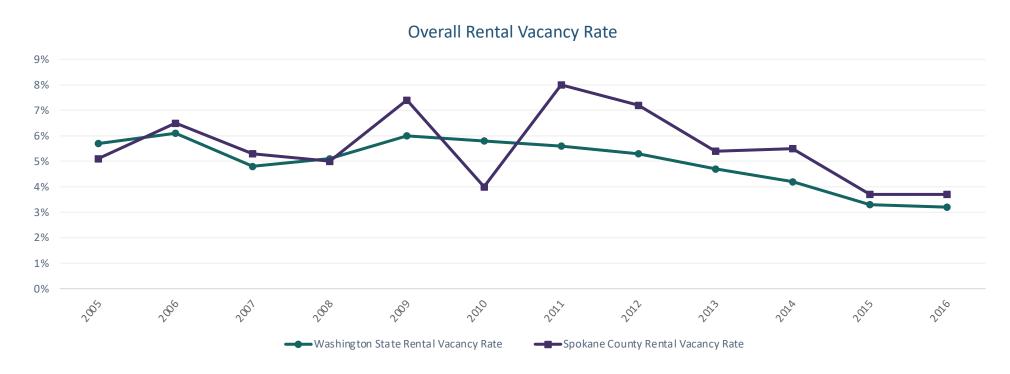


Affordable Housing

- Affordable housing determined as a priority from Spokane County Community Health Assessment
- What are the quality-of-life conditions we want for the community?
  - Improved availability of affordable housing for low-income communities
- How can we measure these conditions?
  - Selected overall vacancy rate as primary indicator
    - Equity gap indicator vacancy rate by income in targeted neighborhoods
- Turn the curve thinking

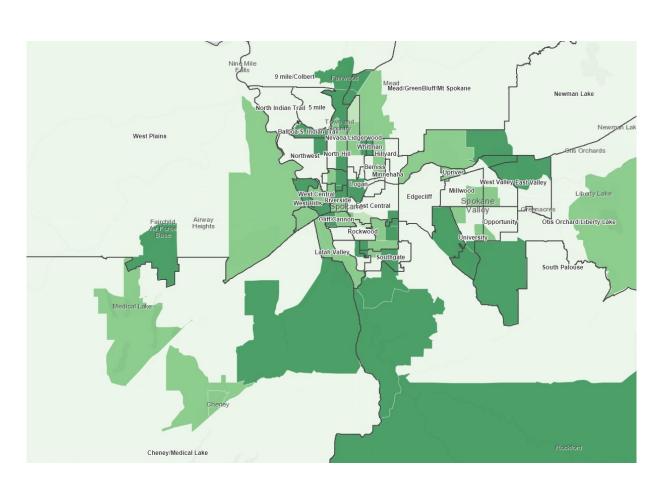
Affordable Housing

#### How are we doing?



Affordable Housing

How are we doing?



Affordable Housing

What is the story behind the curve?

- Low inventory
- Limited access to affordable neighborhoods
- Economic factors supply and demand
- Policies, systems, etc.



Affordable Housing

Who are the partners that have a role to play?

- Landlord tenants union
- Policy makers
- Local organizations
- Impacted community

Affordable Housing

What works to turn the curve?

- Financial supports
- Education
- Transportation
- Building more homes
- Policy change

Affordable Housing

What will we do?

- Renters' education
- Transportation planning
- Advocacy

Activity 3: 3/3/21 - Expand access to renters' education curriculum with updated outreach and translated materials  Activity Lead: Transitions - Edie Rice-Sauer, Susan Tyler-Babkirk							
Goal (What does success look like for this project 2021?) Workgroup will develop final performance measures with guidance/facilitation from SRHD, following completion of rest of workplan							
Steps/milestones/activities (What)	Responsible partner(s) (Who)	Supporting Partner(s) (Who)	Timeline (By When)	Other notes			
Marketing - internal 1a. Provide data to BHT Collaborative							

## Food for thought:

This is a relatively small amount of funding if we infuse it into the system vs. putting it into the community

#### Self select into a breakout room

- Affordable Housing
- Behavioral Health
- Reducing Family Violence & Trauma

We'll be using Jamboard to capture notes!

#### Workgroup share out:

Designated CCT member

- (a) Continue activities or pivot to leveraging community-based projects
- (b) If we pivot, what was the workgroups initial thoughts on how can we work together differently

Thank you for attending today!

Reminder: Next month's meeting will be in person! Lunch provided

See you Thursday, June 16 1-3p at the Talbott Event Center 4202 S Regal St, Spokane, WA 99223

**Spokane Collaborative** 

Connecting for a Healthier Community